



Substitute Senate Bill No. 804

Special Act No. 19-18

AN ACT CONCERNING A COMMUNITY OMBUDSMAN.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. (*Effective from passage*) The State Ombudsman, appointed pursuant to section 17a-405 of the general statutes, and the Commissioner of Social Services shall develop a Community Ombudsman program to investigate complaints concerning care received by recipients of home and community-based services administered by the Department of Social Services. Not later than January 1, 2020, the State Ombudsman and the Commissioner of Social Services shall submit a report to the joint standing committees of the General Assembly having cognizance of matters relating to aging and human services identifying: (1) The persons to be served in the Community Ombudsman program, (2) the types of services to be offered under such program, and (3) appropriations needed to staff the Community Ombudsman program.

Approved July 1, 2019