

Date: February 28, 2019

To: Human Services Committee

From: Sandra Naraboine, 8 Hanford Place Norwalk CT 06854

RE: **HB 7166**— An Act Concerning Nonemergency Medical Transportation for Medicaid Beneficiaries

Dear Senator Moore, Representative Abercrombie, Senator Logan and Representative Case and all members of the Human Services Committee.

My name is Sandra Naraboine and I am a registered voter in Norwalk. I am writing in strong support of HB 7166 An Act Concerning Nonemergency Medical Transportation for Medicaid Beneficiaries. This is about the wait time for non-emergency medical transportation for me because I am on Medicaid.

I am on Medicaid and use Veyo transportation services to get to my doctor's appointments. I call ahead to schedule my rides and I am given confirmation of my trip pickup time and location. This does not work because I have missed medical doctor appointments because they are so late, or they haven't shown up at all. I have missed psychiatrist appointments also. Then my medications are not renewed in time and I miss doses.

Please pass this legislation so I do not miss my doctor appointments. And they don't pick up the phone when you call them to find out where they are.

Thank you for this opportunity to share my experience with you about how I miss my medical and psychiatric appointments because my rides area very late or do not come at all.