

To: HStestimony@cga.ct.gov

Regarding NEMT bill, HB 7166, being heard tomorrow **2019-02-28**:

I have the following statement you may consider my testimony:

My bank and calendar records show that in year 2018 I paid \$392 out-of-pocket to Valley Transit District for 70 NEMT trips because these were better than obtaining “free” rides through Veyo. In my opinion, Veyo provides service that is so very unacceptable. In other words, my experiences with Veyo had been so terrible (no shows, late shows, inappropriate vehicle, excessive time on phone booking rides, excessive paperwork) that I chose to deal directly and independently with and pay Valley Transit District for all my NEMT.

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*Tenacious Advocate for Elderly, Persons with Disabilities, Universal Design,
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<http://www.nhregister.com/opinion/20170729/james-walker-barriers-lets-get-behind-joe>