

Date: February 28, 2019
To: Human Services Committee
From: Tyrone Bullock 82 Forest St Stamford, CT

RE: **HB 7166** – An Act Concerning Non-Emergency Medical Transportation for Medicaid Beneficiaries.

Dear Senator Moore, Representative Abercrombie, Senator Logan and Representative Case and all members of the Human Services Committee,

My name is Tyrone Bullock and I am a registered voter in Stamford, 82 Forest Street, Apt-A2. I am writing in strong support of **HB 7166** An Act Concerning Nonemergency Medical Transportation for Medicaid Beneficiaries.

I am a Community Support Specialist working at Keystone House, Inc. in Norwalk, CT. I have a case load of 18 clients. It is very frustrating when I have to call for a non-emergency ride to arrange a doctor's appointment for one of my clients. I can't rely on using the current service because I cannot count on them to show up. One of my clients has a lot of very important medical appointments. It is critical that he makes his appointments and has missed them because no one shows up. I've followed their policy by calling 48 hours in advance, and they still don't show up. They are not reliable and I cannot use them anymore.

One particular client, William Loughlin, who is a registered voter, lives at 92 Cedar Street Apt-J2, Norwalk, CT. William is very sick and he can't be waiting outside in the cold for a ride that never shows up. A quote from William "I was very disappointed with them because they never picked me up once. I just can't deal with this and missed my appointment."

Please pass HB 7166, it is ridiculous that we need a bill for this.

Thank you