Adam Pitts  
Case Manager  
Friends In Service to Humanity of NWCT  
332 South Main Street  
Torrington, CT, 06790

Testimony letter for the Department of Housing Hearing

To whom it may concern,

My Name is Adam Pitts and I provide Case Management services to our shelter residents which include Families, individuals, and Veterans. I work closely with our resident’s everyday managing a variety of issues such as: housing, mental health, substance abuse, employment, transportation, and I am also an advocate for them. We have a very diverse population that we serve at FISH ranging from infants to the elderly and a mix of races and cultures. The population that I serve goes far beyond the shelter residents as I am on the Litchfield County Screening Committee for Housing, Waterbury/Litchfield CAN Housing Placement Committee, and I am also a CAN provider at the Gathering Place which is a homeless outreach center here in Torrington.

The financial support we receive from the Department of Housing allows me and the staff here at FISH NWCT Shelter to provide the services needed to our shelter residents and unsheltered homeless in the area. We also provide our residents free in-house care with actual Doctors and Nurses through Community Health and Wellness. Most if not all of our residents here at FISH are grateful, humble, and thankful for the friendly environment and services we provide. I am reminded every day when our residents say, "thank you for the work you all are doing for me." Some even expressed that they would have died in the streets if it was not for the FISH shelter. We practice the housing first model here and our number one goal is to get our homeless residents housed. We also assist with furnishing the resident’s apartment once they are discharged. All of our residents that are being discharged, whether permanent destination or not, are encouraged to call or visit with any questions, issues, or problems they may face. We help anyone who is in need from the community that arrives at our doorstep, whether it is for food or shelter. For the sake of the people and the community please preserve our budget. Thank you for hearing my testimony and thank you for your supportive efforts to end homelessness in Connecticut.

Sincerely,  

Adam Pitts  
Case Manager  
Friends In Service to Humanity of Northwestern Connecticut