

Transportation Committee JOINT FAVORABLE REPORT

Bill No.: HB-5311

AN ACT CONCERNING THE MAXIMUM CONVENIENCE FEE CHARGED BY CONTRACTORS FOR A LICENSE, IDENTITY CARD OR REGISTRATION

Title: TRANSACTION.

Vote Date: 3/23/2018

Vote Action: Joint Favorable

PH Date: 3/5/2018

File No.:

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SPONSORS OF BILL:

Transportation Committee

REASONS FOR BILL:

Increases the processing fee of certain DMV transactions such as vehicle registration and license renewals from \$5 to \$8. (Effective Date: July, 2018)

RESPONSE FROM ADMINISTRATION/AGENCY:

Department of Motor Vehicles – In 2016 AAA Northeast decided not to renew the contract with DMV that provided satellite services in New Haven and Fairfield Counties. As a result customers experienced increased wait times. In September 2017 DMV issued a Request for Qualification (RFQ) to replace the services. During the RFQ DMV identified the five dollar cost was insufficient to cover vendor costs to provide the services. The fees do not go to DMV but to the vendors that provide the satellite DMV services. DMV believes support of HB 5311 would attract qualified vendors that would provide quality services for its customers.

NATURE AND SOURCES OF SUPPORT:

Representative Dorinda Borer – The DMV “AAA Model” authorizes offsite agencies to provide license renewals and ID Cards for a nominal convenience fee. The implementation of the model assists in streamlining services and improving access while decreasing congestion at regional DMV offices, increasing access and reducing wait times. Based on the volume and transactions that have occurred at these satellite offices over the years, it appears, constituents are readily willing to pay the convenience fee. I do not believe a modest increase, which seems to be the first increase in many years, will deter residents from using services outside of the regional offices.

NATURE AND SOURCES OF OPPOSITION:

NONE

Reported by: Eileen Bronko, Assistant Clerk

Date: March 28, 2018