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**From:** [REDACTED] >  
**Sent:** Saturday, November 25, 2017 6:57 AM  
**To:** INSTestimony  
**Subject:** Hartford Healthcare/Anthem dispute

Ladies and Gentlemen of the Insurance Committee:

Thank you for holding hearings on the HHC/Anthem dispute. I will be brief.

My husband and I were negatively impacted by the dispute.

The parties to the dispute spent a lot of time advertising to sway public opinion and blame the other party. We were not swayed.

We had a long and positive relationship with Anthem as our insurance provider. As of the time HHC took over the practice of our long time physician, we had nothing but trouble. At one point, we had three primary care physicians in the course of a year. The first left the practice shortly after HHC took over, the second stayed only a few months and the third was just visiting. At that time, we were offered to go on a waiting list for a physician's assistant to be our PCP. We declined the offer.

In eastern Connecticut, there weren't enough providers to begin with. HHC has taken over so many hospitals and practices that, with the Anthem dispute, we felt we had no choices at all. We weren't blaming Anthem for that. In our opinion, HHC has become the Walmart of healthcare, and we don't mean that in a laudatory manner.

Thank you for your interest in this problem. We hope your committee and the Public Health Committee can oversee Connecticut's citizens having access to health care.

Sharry L. Goldman  
187 Browns Road  
Storrs, CT 06268