



General Assembly

Substitute Bill No. 821

January Session, 2017



**AN ACT CONCERNING ROOFING, WINDOW AND SIDING
CONSUMER WARRANTIES AND POST-SALE WARRANTY WORK
REIMBURSEMENT FOR POWER EQUIPMENT DEALERS.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective January 1, 2018*) (a) Whenever a
2 manufacturer or supplier of residential roofing, window or siding
3 materials offers a consumer warranty for any such roofing, window or
4 siding materials, such manufacturer or supplier shall pay any
5 warranty claim made for materials and labor pursuant to such
6 warranty not later than thirty days after receipt and approval of such
7 claim by the manufacturer or supplier. The manufacturer or supplier
8 shall approve or disapprove a warranty claim not later than thirty days
9 after receipt of such claim by the manufacturer or supplier. If a
10 warranty claim is not disapproved in writing by the thirtieth day after
11 receipt of such claim by the manufacturer or supplier, it shall be
12 deemed to be approved and payment shall be made by the
13 manufacturer or supplier not later than thirty days thereafter.

14 (b) A manufacturer or supplier that pays a consumer warranty
15 claim pursuant to subsection (a) of this section shall pay the consumer
16 the full price for any materials and the hourly labor rate the consumer
17 was charged, provided the consumer documents such price and rate in
18 writing and further provided the total amount payable for such claim

19 is not greater than the amount paid by the consumer for the original
20 purchase and installation of the residential roofing, window or siding
21 material.

22 Sec. 2. Section 42-351 of the general statutes is repealed and the
23 following is substituted in lieu thereof (*Effective January 1, 2018*):

24 (a) Whenever a supplier and a dealer enter into a dealer agreement
25 that provides for consumer warranties, the supplier shall pay any
26 warranty claim made for parts and service not later than thirty days
27 after receipt and approval of such claim by the supplier. The supplier
28 shall approve or disapprove a warranty claim not later than thirty days
29 after receipt of such claim by the supplier. If a warranty claim is not
30 disapproved in writing by the thirtieth day after receipt of such claim
31 by the supplier, it shall be deemed to be approved and payment shall
32 be made by the supplier not later than thirty days thereafter.

33 (b) A supplier that pays a warranty claim pursuant to subsection (a)
34 of this section shall pay the dealer the full retail price for any parts and
35 the hourly labor rate the dealer charges consumers for nonwarranty
36 repair work for service.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>January 1, 2018</i>	New section
Sec. 2	<i>January 1, 2018</i>	42-351

GL *Joint Favorable Subst.*

APP *Joint Favorable*