



General Assembly

Substitute Bill No. 5584

January Session, 2017

* _____HB05584CE_____032117_____*

**AN ACT CONCERNING THE CREATION OF A SMALL BUSINESS
HOTLINE.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2017*) The Commissioner of
2 Economic and Community Development shall establish and operate a
3 state-wide small business hotline to provide prospective and existing
4 small business owners with individualized information and guidance
5 regarding business formation and development, networking resources
6 and technical and financial assistance from the state and quasi-public
7 agencies. A natural person shall staff such hotline during normal
8 business hours. The commissioner may partner with the Connecticut
9 Economic Resource Center for the establishment and operation of such
10 hotline.

11 Sec. 2. (*Effective October 1, 2017*) Not later than January 1, 2019, the
12 Commissioner of Economic and Community Development shall
13 submit a report on the small business hotline established pursuant to
14 section 1 of this act, in accordance with the provisions of section 11-4a
15 of the general statutes, to the joint standing committee of the General
16 Assembly having cognizance of matters relating to commerce. Such
17 report shall include a description of the services offered through the
18 hotline, how the hotline is advertised to businesses, a summary of the
19 most common types of assistance requested through the hotline and

20 statistics concerning hotline call volume.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2017</i>	New section
Sec. 2	<i>October 1, 2017</i>	New section

CE *Joint Favorable Subst.*