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March 1, 2017

General Law Committee
Testimony Regarding **Proposed SB 867**
Notice Requirements for Home Health
Care Registries

Dear Members of the Committee:

I am here today in **Proposed Bill SB 867** .

My name is Dennis Patouhas. I have been in the Home Care Industry for over 16 years as owner of an employment based agency registered with the Department of Consumer Protection number 108. My business is located in Norwalk and I reside in Greenwich.

The fact that the subject notice and for that matter all paperwork required by Connecticut General Statute 20-679a, including any agreements, plans of care or other customary paperwork agreed to between two parties conducting business being delivered from the provider to the client after services have commenced is **a disservice to the client (consumer) and can be perceived as deceptive.**

Informing a consumer about the onerous assumption of liability is consistent with sound public policy. To make that notification after the fact violates that premise. There are numerous laws that permit the consumer a period of remorse or rescission.

Assumption of risk should be a choice

While cost is a factor in the buying process, knowing why something is cheaper is critical to making an educated choice.

Finding out that you have unknowingly become an employer together with all the risk, responsibilities and liabilities, along with unforeseen costs of taxes and insurance after making a selection of provider is the **opposite of "consumer protection"**.

Notifying the consumer after the commencement of services forces the consumer to choose between taking a chance that none of the possible risks will happen to him or her or start the whole process of selection over again.

Let the buyer beware is very present in this notification structure.

We urge the committee that this bill should be voted favorably.

Thank you for the opportunity to testify today.

Dennis Patouhas
Owner



Comfort
Keepers

Comforting Solutions for In-Home Care™

Dennis Patouhas

Owner

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Our Clients Say

I Want to Stay in My Own Home!!!