

Mainiero, Phil

From: THOMAS HURLEY <tphurley@optonline.net>
Sent: Monday, March 14, 2016 4:03 PM
To: tratestimony; Representative Themis Klarides; zRepresentative Charles Ferraro
Subject: House Bill 5041

The State of Connecticut has billions of dollars in unfunded promised pension benefits to state employees. The current computer upgrades that were supposed to reduce the dependence on going to a DMV site to resolve issues such as registrations has clearly not produced the result intended with transactions taking approximately 50% longer at DMV sites. I myself had a registration renewal problem that took 3 months to resolve and there were no complicating issues, just a standard renewal. Clearly hiring more employees to reduce backlogs and reduce waiting times is not practical or cost effective. Whereas private contractors like the AAA have clearly increased the efficiency of current operations and convenience to state motorists, they have clearly shown that the private sector with appropriate controls can handle a multitude of DMV tasks not just the current set and should be given the opportunity to do so. I suggest testing services and driver proficiency testing be added to the mix of things private contractors could easily do in place of using state resources.

I support this initiative (HB 5041) and believe that more state services could be provided this way and encourage the legislature to continue privatizing services where possible. This method is clearly cost effective and the transaction costs do not continue for years into the future as with using state employees does.

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