

Neeley, Nick

From: Sandy Kazo <hurricane1@sbcglobal.net>
Sent: Sunday, March 13, 2016 1:03 PM
To: tratestimony
Subject: House Bill #5041

Dear Rep. Perillo,

At last some one is trying to do something about this horrific CT service. I have been driving almost 50 years in CT and the worst task you can give someone during this time is "you have to go to the DMV". Each trip to the Bridgeport office is at least 3 hours once you get inside the building and at least a half day taken off from work. You take a number and sit like cattle waiting your turn, often to find out you need to come back and do it all over again.

The employees always look miserable and respond to questions very curtly and unprofessionally. I have NEVER had a pleasant DMV clerk who is empathetic to the fact that I've been sitting there for hours losing money. So everyone tries to go on Thursday night when the line goes through the parking lot and continues along the curb across from the Ford dealership. It's a crap shoot whether or not you'll get in by the time they close.

How could this office be so inefficient? Is it the employees? Do they get evaluated like other professions? Why, when I was there in the Fall of 2014, was there not one Caucasian employee? I've been to other state service offices as well and there seems to be reverse discrimination in the hiring process for these positions. I mention this because my significant other lost his high paying career job in 2009 when it went to India, and with a college degree and 20 yrs experience in Data Management, and he can't get an interview for one of these state jobs.

Privatization may be the right answer because CT isn't able to run this department.

Regards,

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