

Mainiero, Phil

From: Rob DePietro <aredee3@gmail.com>
Sent: Tuesday, March 15, 2016 10:46 AM
To: tratestimony
Subject: DMV Testimony- H.B.- 5041

Please consider privatizing as much as the DMV as possible. Our DMV has become dysfunctional and outdated over decades, while states around us have learned to embrace technology and cultural change within state agencies to improve services to their constituents. Privatization still needs oversight by our legislative body, and checks and balances to discourage corruption but our only hope for the agency at this point is to privatize. I have been a legal driver for over 22 years, and never do I recall a smooth transaction at the DMV. The lines are so long, the process so outdated, that you often have to take time off from work to conduct routine business such as registering a second hand car. The economic impact must be staggering if you added up the lost work time from employed citizens that attempting to do business as directed at the DMV, and even worse when honest hardworking people shy away from a vehicle, boat, trailer purchase because they don't want to deal with the aggravation of processing at the DMV. The latest corrupt fee was the registration of medical examiners for conducting CDL physical exams. Most practitioners have passed along this fee to the patient, and now the "DMV" portion of the physical is not covered by insurance. I get the same physical every year as required by my employer, paid for by my insurance, exceeding the DMV standards, but now as of 2015 I need to pay an extra fee for the DMV required portion. (My required physical includes audiometric testing, resting EKG, full range of motion exam for safety concerns by my employer. The DMV requires a 'whisper test', no EKG, and limited motion exams). Then I must wait in line every four years to renew my CDL at one of the few overcrowded DMV offices statewide.

New Hampshire allows Town clerks offices to process all registrations. Massachusetts is technologically advanced to reduce time and cost in processing. Connecticut has become an outdated, poorly managed institution. You should be listening to the reasons people are actively leaving the state, not pretending that all is well and it is just exaggerated. It is too expensive to live here. We have had too many years of mismanaged self serving government. All too often we hear the buzz words we want to hear but never do we see results in common sense voting to support the middle class working people of our state. How about we take a break from more gun control for the law abiding citizen, take a break from more debate and no action on welfare reform, take a break from more funding of State construction projects in cities that won't compromise to help themselves, and focus on fixing some of the services designed to bring in a reasonable amount of revenue from working middle class residents? You can all fix the DMV by supporting the transfer of services to private contractors in exchange for a greater portion of the fees with less overhead to collect.

Stop the nonsense and start the healing in Connecticut. Reduce the parts of government that don't and won't work.

Thank you for your time concerning this matter.

Sincerely,
Robert E. DePietro
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