

Neeley, Nick

From: Lisa Huff <lamhuff@hotmail.com>
Sent: Monday, March 14, 2016 10:37 AM
To: tratestimony
Cc: Rep. Lavielle, Gail
Subject: House Bill 5041

I'm writing to you today in support of privatizing DMV services. The DMV is beyond under staffed and disorganized and needs help to run more efficiently. When we moved here about 6 years ago, it took us 4+ hours at the DMV just to have our licenses and plates transferred. We were told by several employees it typically takes 6+ hours but the only reason we got out of there so "quick" was that they were closing and employees were eager to get out of there. Connecticut's DMV locations are an embarrassment to the state. I would encourage you all to go to several DMV offices regularly and see for yourself.

We have lived in many states across the country, and sadly Connecticut has been the LEAST efficient DMV offices we have ever encountered. More services should be offered my mail or online like other states. Also, allowing AAA to offer more services would be a huge relief for Connecticut residents. I recently had my license renewed at a local AAA office and you know how long it took? 10 minutes. If I had gone to my local DMV office it probably would have taken hours.

Please make Connecticut's DMV more efficient!

Thank you,

Mike & Lisa Huff
Wilton, CT