

Mainiero, Phil

From: Mark Zotti <maz12649@yahoo.com>
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To: tratestimony
Subject: DMV Testimony- H.B.- 5041

On the day after the DMV was closed a week to bring in a new and better system to get DMV business done I went to Waterbury DMV to register a purchased auto. I waited eight hours for DMV to tell me the information needed to make the registration had not transferred to the new system. I needed to come back and wait four more hours to get my car registered.

It took Twelve hours to register my car. One month later I needed to return to Waterbury DMV to register another car and it still took four hours. These DMV transactions should not subject people to the inconsiderate treatment needed to get basic DMV functions done.

The current DMV system which is grossly under maned does not work.

Privatizing would take this burden from the State and as in other states with the right monitored system allow private sector business practices to operate DMV sufficiently .

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