

Neeley, Nick

From: Kathleen Wood <kathleenwood@gmail.com>
Sent: Sunday, March 13, 2016 10:35 AM
To: tratestimony
Cc: zRepresentative Gayle Mulligan
Subject: House Bill 5041

To Whom It May Concern:

I am writing in support of HB 5041 to privatize the DMV. Just this past week my husband phoned the DMV, trying to get an answer about our auto title which we never received from the DMV. He called four times, with a busy signal the first three times, & finally getting through to be put on hold for 20 minutes. After waiting so long, he had to hang up so he could work. We still do not have an answer re: our title. In contrast, every time we use AAA for DMV services, the wait time is short and the service efficient.

We support passage of HB 5041 to further privatize the DMV.

Thank you,
Kathleen Wood
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