

Mainiero, Phil

From: drkarenfass@aol.com
Sent: Monday, March 14, 2016 2:25 PM
To: tratestimony
Cc: Representative Themis Klarides; zRepresentative Fred Camillo; zRepresentative Livvy Floren
Subject: House Bill 5041 - DMV Testimony

I am writing in SUPPORT of the proposed bill to allow Connecticut to expand the types of DMV services that can be performed by private contractors, such as AAA.

As you are aware, currently residents can obtain limited license services at AAA but there are many other services that they could perform. Such services could include CDL licensing or title transactions. Our State government should be looking to improve DMV services to Connecticut residents and this bill is one step in the right direction.

The legislature has an opportunity to reduce frustration and wait times at DMV branches, allow people to get their DMV transactions more quickly and, just as importantly, relieve stress levels for DMV employees and customers. Let's make our DMV more efficient!

Thank you.

Karen Fassuliotis
Greenwich, CT