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From: Joe Buchheit <logsolution2000@charter.net>
Sent: Saturday, March 12, 2016 7:58 PM
To: tratestimony
Cc: zRepresentative Arthur O'Neill
Subject: Open DMV to Outsourcing

I am wholly in support of outsourcing all or most of DMVs operation to commercial operations incentivized to provide outstanding customer support. I have had horrific results, long lines and waste \$100s of dollars standing in lines only to find out I used the wrong form, there were too many forms, I completed the wrong blocks on the forms. It is a horrible waste of my time and the time of CT tax payers. Pls contract out whatever you can as this bloated organization isn't scalable or adaptable to the changing environment.

Thank you,

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