

## Mainiero, Phil

---

**From:** Joan K. Meyjes <jkm@Solonmack.com>  
**Sent:** Monday, March 14, 2016 2:09 PM  
**To:** tratestimony  
**Cc:** zRepresentative Fred Wilms  
**Subject:** House Bill 5041

Hi – I am in full and unequivocal support of the DMV offloading more services to private contractors such as AAA, where I have successfully renewed my driver's license several times without pain and suffering!

I have been a Darien CT resident for 23 years, and have had the unfortunate experience of dealing with the Norwalk DMV to attempt vehicle registrations and obtain driver's licenses for all three of my children. My least pleasant experience was in September 2015, where I attempted unsuccessfully to register a used car that I had acquired in Colorado Springs for my college student son. After a four (!!) hour wait, I was very rudely informed that my paperwork was incomplete (no VIN verification documentation and no emissions testing). After countless phone calls, waits on hold, and another trip to the DMV (Danbury this time, where the wait was only 1.5 hours and the workers were FAR more pleasant and helpful) I got the car registered. The kicker was that the supervisor in Norwalk had incorrectly told me that I needed an emissions test in order to register the car. As the Danbury DMV gal explained, the car was not subject to emissions testing requirements until the end of 2016 because the car is a 2012 model.

This is lunacy. Please stop the madness. Best regards, Joan Meyjes

--- This email and any attachments are confidential and may be privileged and/or proprietary. If you are not the intended recipient, please notify the sender immediately, by reply email or by contacting the sender at (203) 863-5500, and permanently delete all copies of this message and its attachments from your systems and devices. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, the information herein by persons or entities other than the intended recipient is prohibited. This email should not be construed as an offer to sell or a solicitation of an offer to purchase any security or other investment. Emails sent to or from this address may be monitored and stored in accordance with applicable law and regulation.