

Neeley, Nick

From: Bob DeFeo <rhdefeo@att.net>
Sent: Saturday, March 12, 2016 11:14 AM
To: tratestimony
Subject: Privatizing the DMV

The performance of the DMV operation over the past several decades is sufficient proof that either (a) complete overhaul or (b) privatizing it is necessary. Imagine a private profit oriented business spending \$25 Million upgrading its operating system and have the failure level we citizens have just witnessed. When the letters "DMV" are mentioned in any conversation, the thoughts in those minds are synonymous with "FAILURE". It doesn't get more pathetic than that and unfortunately that pathos is us!

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