

Our mental health services are gravely flawed. We have an adult son, Mike, who has been hospitalized 5 times!! They keep passing the buck to one Dr or another. No one seems to care. It seems that at our last family meeting, the IOL Dr and clinicians made my husband and I feel that everything was our fault. It was very unprofessional. This system needs an overall. They need to understand that us as family members know our loved ones better than they do and that most of the patients present themselves well and fool the doctors. We are at our wits end. Call anytime. Collette Serra, 860-999-2868.