



General Assembly

Amendment

February Session, 2016

LCO No. 4767



Offered by:

REP. ABERCROMBIE, 83rd Dist.

SEN. MOORE, 22nd Dist.

To: Subst. House Bill No. 5437

File No. 354

Cal. No. 248

**"AN ACT CONCERNING NONEMERGENCY MEDICAL
TRANSPORTATION FOR MEDICAID RECIPIENTS."**

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. (*Effective July 1, 2016*) (a) On or before September 1, 2016,
4 the Commissioner of Social Services shall initiate planning for the
5 implementation of a new service delivery model for the coordination
6 and administration of nonemergency medical transportation services
7 for medical assistance recipients.

8 (b) On or before November 1, 2016, the Commissioner of Social
9 Services shall issue a request for proposals for transportation broker
10 services for the coordination and administration of nonemergency
11 medical transportation services for medical assistance recipients. In
12 determining the terms of such services the commissioner shall
13 consider: (1) Minimum wait times for livery transportation to and from
14 medical appointments; (2) prescribed levels or modes of service, when

15 requested by a medical provider treating a medical assistance
 16 recipient; (3) recording of all complaints and staff training on
 17 recording and responding to complaints; (4) written notice by the
 18 contractor or contractors of denials, terminations, suspensions or
 19 reductions of nonemergency medical transportation services to be
 20 mailed to medical assistance recipients with the reasons for such
 21 service changes; (5) minimum performance standards for responses to
 22 telephone calls concerning nonemergency medical transportation
 23 services for medical assistance recipients and related training; (6)
 24 monitoring of contract compliance by an independent quality
 25 assurance committee, to be named by the commissioner, that includes
 26 medical assistance recipients, advocates for such recipients, the
 27 contractor or contractors, the commissioner or the commissioner's
 28 representative, health care providers and livery company
 29 representatives; (7) monetary sanctions for failure to meet performance
 30 standards; and (8) mandatory reports by the contractor or contractors
 31 regarding adherence to performance standards and complaints
 32 received to be submitted at least monthly to the commissioner and
 33 annually to the joint standing committee of the General Assembly
 34 having cognizance of matters relating to human services."

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>July 1, 2016</i>	New section