

I have only a few minutes but I feel very strongly to write a couple of quick sentences about the importance of SB 425: An Act Concerning Municipal Transparency, Efficiency, and Accountability and the work of See-Click-Fix over the years. In my capacity as Director of Community Building and Organizing at Neighborhood Housing Services of New Haven I have had the pleasure to witness Ben's early work when he made special visits to people's homes in Fair Haven and where we had more than a dozen people in a residents living room talking about neighborhood issues of blight, infrastructure, lighting, and police crime and safety issues. Ben stayed late into the evening listening to people's concerns, finding ways for elders in the community to work with young teenagers to work together to post concerns and issues onto see-click-fix. Over the years his staff has held two workshops at our facility and we are big fans of his company! We encourage resident to utilize the see-click-fix tool and continue to see what has been able to be accomplished to help residents connect and to be able to bring about real positive results in their own communities.

I am available for further conversation, if need be,

Best,

Stephen Cremin-Endes