

This letter serves to support the State implementing a See-Click-Fix system for our state. In New Haven, I have found this to be an extremely efficient way to notify appropriate City departments of community concerns in need of repair or attention. It provides accountability to its citizens as well as to those City Officials responsible for the work.

It is also extremely helpful to the local legislators in seeing their neighborhood issues addresses in a timely manner.

Whether it be potholes, missing lights, vandalism or abandoned properties; neighbors appearing disheveled, no activity in a home for days or weeks, or challenging traffic patterns; this computerized system takes the burden off of residents to get “shuffled around City departments”, knowing where the progress stands, alerts Department heads of needs they may not have been aware of and increases the well-being, safety and quality of life within our community.

I applaud Ben Berkowitz and his vision and foresight into this technology and hope the Senate Bill 425 receives your support!

Respectfully submitted,
Randi Rubin Rodriguez