

Here is my written testimony and what I will say today:

My name is Nadine Herring and I am a homeowner, and community activist born and raised in the city of New Haven. My reason for writing you today is in support of SB 425: An Act Concerning Municipal Transparency, Efficiency and Accountability; also known as the See, Click, Fix bill.

As someone who is deeply involved in community matters affecting my city and neighborhood, I know how important it is to have engaged, active residents in order to effect positive change. As a person of color, I also know how important it is to have our voices heard and represented when it comes to enacting legislation that can have a disproportionate effect on our lives. Traditionally or voices have not been heard during this process, and I want to change that with my testimony today.

As a person who uses the See, Click, Fix platform on a regular basis, I've found it to be an invaluable tool in getting matters addressed in my neighborhood. I've reported many issues and incidents in my three years of using See, Click, Fix and I'm proud to say that the majority of issues have been addressed. I think what's most encouraging to me as a user is knowing that when I report something on See, Click, Fix I know that only is it being seen by local officials, but it is also seen by other residents, who in turn add their voices to the issue. This let's the local officials know that this is not only an issue affecting one person, but others as well and hopefully adds to the importance and expediency of fixing the issue.

The ability of a tool like this to be available to disconnected, disenfranchised, or rural communities cannot be stressed enough to making these residents feel a part of their cities and towns, and that their issues are being acknowledged and addressed.

SB 425: An Act Concerning Municipal Transparency, Efficiency and Accountability will go a long way in ensuring that more people will be able to use this wonderful platform called See, Click, Fix and continue to make our communities better.

Thank you.

Nadine Herring
Homeowner
Co-chair, Whalley/Edgewood/Beaver Hills Community Management Team