

To Whom It May Concern:

I'm writing to you today about SeeClickFix. I couldn't be happier about the service that SeeClickFix provides in New Haven. Having previously lived in NY, DC, and LA I had gotten used to the idea that local government was a slow-moving, uncommunicative bureaucracy that was largely unconcerned about the day-to-day needs of it's citizens.

The first time I used SeeClickFix to report chronic potholes on our street I was amazed to get a response from the city of New Haven that day. I was then blown away when they actually addressed the issue within the next ten days.

SeeClickFix has restored the ability of my local government to respond to and serve the citizens of New Haven.

I hope you'll help other communities across Connecticut to gain access to this great tool.

Matthew Patrick