

Dear CT General Assembly:

I am writing in support of SB 425: An Act Concerning Municipal Transparency, Efficiency, and Accountability, a bill to provide help to towns seeking to launch and maintain online communication platforms among residents and municipal departments. I live in New Haven where See, Click, Fix has become a highly effective and realtime system for communicating both among residents in my neighborhood about very local issues, from lost items and pets to help needed with shoveling to police activity, and to communicate with City services about issues, from traffic light problems to trash collection. I have been deeply impressed with how effective SCF has proven to be in getting swift responses from City departments. The result has been much more of a sense of the quality and responsiveness of our City government. There has also been an increase in neighborliness. I believe other municipalities would benefit from similar online platforms and urge you to pass SB 425.

Kind regards,

Marc

Marc Wortman