

Dear CT Lawmakers,

I am writing in support of programs like SeeClickFix, which has proven itself to be a valuable asset for my community.

Citizen engagement is a crucial part of creating and maintaining vibrant neighborhoods, and New Haven has been using SeeClickFix as a tool to enable that engagement. It is particularly valuable because it allows anyone to use it, and also allows tracking and feedback, which is often missing from other forms of communication with the municipal government.

A phone call to City Hall often does not result in the caller having updates to the issue and its possible resolution. The SeeClickFix channel of communication allows responses and monitoring by other citizens and government representatives, so you can see what is happening with your issue, and see who is paying attention, and when/if it gets resolved (or dismissed).

This is VERY valuable to me, and I think the state government should strongly support efforts such as this one, with funding.

I request that you support SB 425: An Act Concerning Municipal Transparency, Efficiency, and Accountability.

Thank you.

kathleen ayers
citizen of New Haven
kathleen.ayers@yale.edu