

Hello,

I am writing in support of SB 425: An Act Concerning Municipal Transparency, Efficiency, and Accountability. I really appreciate SeeClickFix and what they are doing for New Haven, and think it could be very beneficial in other communities across Connecticut. SeeClickFix makes the community and neighborhood feel more tangible and real. In an age when people don't know their neighbors, this is crucial.

I also appreciate the ability to receive notifications about what's going on in the neighborhood and things to be aware of, even though I only moved to my neighborhood recently. Getting traffic and weather alerts through my email also lets me stay up to date and helps me plan my day.

Having a place to report things that I see is also crucial to increasing community engagement and helping people feel like they are responsible for the wellbeing of the neighborhood.

I love the company, and hope that it has a chance to spread to more communities in Connecticut!

Signed,  
Ellen Su  
New Haven, CT