

To whom it may concern,

In yrs. 2014/2015 on numerous occasions, I used "SeeClickFix" to address issues in my town and neighborhood with varied success. I found the avenue clumsy at first, and then at the end of my time with the utility for some reason, I could only find the Spanish language version. Other than that it actually worked fairly well for a while. It is difficult at times to get action at the municipal level. I found the ease of the reporting mechanism, and the added stimulus provided by publicizing the complaint worked to encourage results. I believe it emboldened some who would otherwise remain silent.

Regards,

David James