

**Testimony before the Human Services Committee
H.B. No. 5437 (RAISED) AN ACT CONCERNING NON-EMERGENCY MEDICAL
TRANSPORTATION FOR MEDICAID RECIPIENTS.**

**Thursday, March 3, 2016
Paul Brosak, Derby, CT**

Good afternoon Senator Moore and Representative Abercrombie and members of the Human Services Committee.

My name is Paul Brosak and I am a registered voter from the town of Derby, CT.

I am testifying on H.B. No. 5437 (RAISED) AN ACT CONCERNING NON-EMERGENCY MEDICAL TRANSPORTATION FOR MEDICAID RECIPIENTS.

My experience with Logisticare was in February 2014. My doctor's appointment (Podiatrist) was in Naugatuck. I wasn't there too long, just about an hour. I called Logisticare to be picked up for a return trip to my apartment in Derby. I kept calling and getting them to say that they would get there in ½ hour. As it worked out they didn't get there even four hours later. Then I called my sister who came to pick me up and took me home.

I wrote a letter to the head office to explain my experience. I never heard anything from them. I was disappointed that no one responded to me. I'm sure that letter got to the staff from a conversation with another cab driver.

It was hard to be stranded not having the cab to pick me up on time.

That's my experience with Logisticare. Thank you.