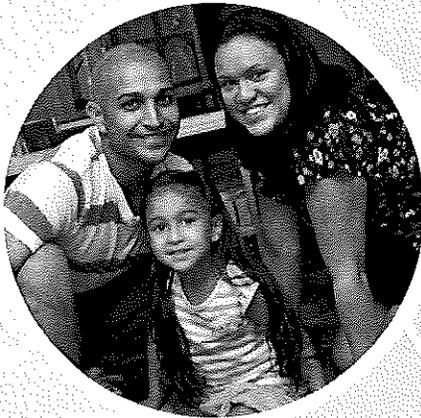




Community Action: Confronting Challenges, Creating Opportunities



2015 Annual Report

Who We Are

The Connecticut Association for Community Action, Inc. (CAFCA) is the umbrella organization of Connecticut's Community Action Agencies (CAAs), the state and federal designated anti-poverty agencies empowering people throughout Connecticut's 169 cities and towns.

Our Mission

The mission of the Connecticut Association for Community Action, Inc. (CAFCA) is to strengthen the capacity of its members to empower people in need and improve the communities in which they live.

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

CAFCA Staff

Edith Pollock Karsky, Executive Director

Rhonda Evans, Deputy Director

Kelley Hall, Development, Communications and Grants Manager

Susanne Kenney, Data Integration and Training

Marie Hawe, Director, Connecticut IDA Clearinghouse

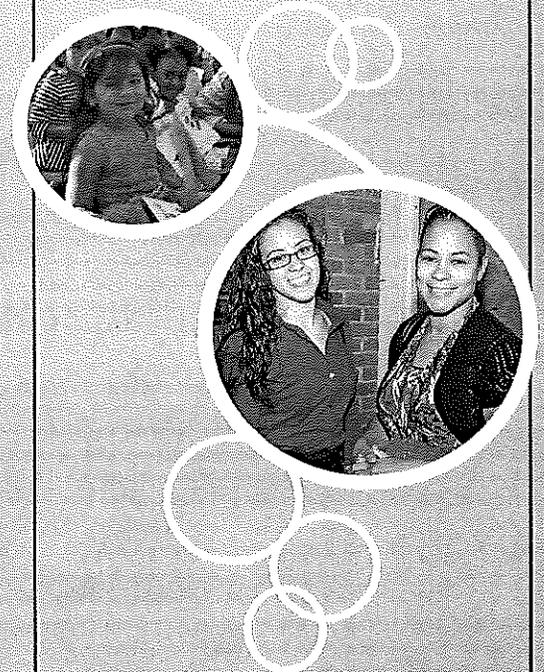
Ben Daigle, Contributing Writer

2015 Annual Report designed and written by Susanne Kenney

Editor: Edith Pollock Karsky

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Community Action: Confronting challenges..



As Connecticut's economy has been stubbornly slow to recover from the Great Recession, we reflect on a year in which our state's families confronted tremendous challenges. Hard-working people, facing one obstacle after another, have fallen behind. Household expenses have outpaced wages. The safety net, chronically underfunded, has been stretched thin as people have used up their savings and run out of options.

Amid these pervasive challenges, some pundits, elected officials, and presidential candidates have cited safety net programs in battle cries against government spending and overreach. Indeed, such cries have become familiar, though their repetition makes them no more accurate or acceptable in our civilized society.

Unlike those who deride public investment in proven safety net programs, Connecticut's Community Action Agencies are accountable for results. Applying Results Oriented Management and Accountability (ROMA), our rigorous program data analysis supports transparency and continuous improvement – ensuring a positive return on investment.

Unlike those who employ tactics of scapegoating and fearmongering, Connecticut's Community Action Agencies employ multigenerational strategies for an inclusive economic recovery. Our early childhood, workforce development, and other programs are empowering families disproportionately hurt by the 'shared sacrifice' to participate in our state's recovery.

And unlike those who advocate slash-and-burn socioeconomic policies, Connecticut's Community Action Agencies have strong local roots, and confront challenges head-on. Each CAA is governed by an inclusive board of directors comprising diverse local stakeholders. In turn, our programs are locally-driven and culturally-responsive.

...creating opportunities

So, we will not be distracted or deterred by ignorant incitement or political rhetoric. The stakes for Connecticut's future are far too high. This year, we served more than 347,000 people, and our customers reflected every aspect of our state's diversity. We worked with children, retirees, and everyone in between; we worked with people from all walks of life. These families are our neighbors across Connecticut – not political targets. And these are the stories you will read about in this report.

Rather than yield in the struggle or turn away from the need, we will continue fighting for Connecticut's families every day, with competence and compassion. We will remain steadfast in our commitment to a community and recovery in which *every* person has a fair shot at success. Together with all who understand that only *inclusive* progress is sustainable, we will continue confronting challenges and creating opportunities.

Break your mirrors!!! Yes indeed — shatter the glass. In our society that is so self-absorbed, begin to look less at yourself and more at each other. Learn more about the face of your neighbor and less about your own.

~Sargent Shriver (architect of the War on Poverty), Yale College Class Day, 1994

James H. Beth

Elise Kasey

Community Action: Leveraging results that matter...

How much did we do?

CT CAAs brought over \$161 million in federal funding into CT to fight the causes and effects of poverty.

In 2014, our network reported partnerships that were crucial to providing comprehensive services to our clients:

1,334 partnerships to improve and coordinate services.

964 partnerships to improve community planning.

1,397 partnerships to achieve improved outcomes.

Over 570,000 volunteer hours were donated to CT CAAs.

How well did we do it?

For every \$1 of Community Service Block Grant (CSBG) funding, the CT CAA network leveraged \$47.84 from federal, state, local, and private resources, including the value of volunteer hours.

Using CSBG and Human Service Infrastructure (HSI)-Community Action Program (CAP) funds, CAAs provided a statewide, one-stop center of service delivery, allowing low-income residents to connect to needed services easily and efficiently.

CAA organizations are lean and efficient because of leveraged funding, partnerships that share resources, dedicated staff, and community volunteers.

Is anyone better off?

Over 347,000 low-income CT residents from 138,363 families are working towards improved self-sufficiency.

All CT residents benefit from taxpayer dollars that are efficiently and well spent.



...creating opportunities that make a difference

How much did we do?

Over 347,400 people benefited from CAA services last year.

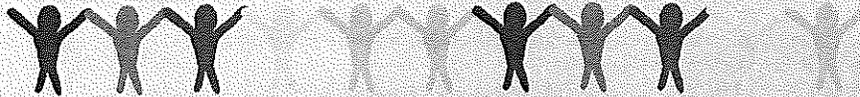
Over 50,000 barriers to initial or continuous employment were reduced or eliminated.

How well did we do it?

With the reduction or elimination of barriers such as child care, health care, transportation, job skills, and education, more than 5,700 people went back to work.

Is anyone better off?

More than 12,700 people engaged in services that allowed them to obtain employment skills and competencies that resulted in obtaining or maintaining employment.



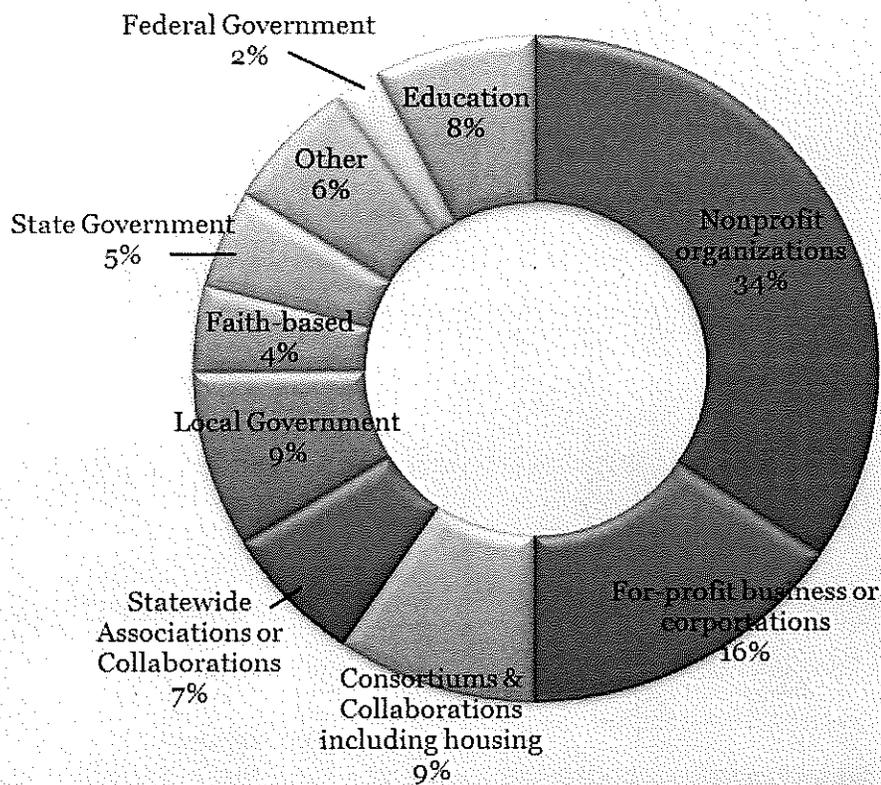
The Community Action Approach

Connecticut's Community Action Agencies (CAAs) utilize a multigenerational, customer-focused, integrated service delivery system called the Human Services Infrastructure (HSI)-Community Action Program (CAP). Through this "no door is a wrong door" approach, individuals and families can enter a CAA for any reason and get connected to the appropriate programs, services, and resources to help meet their short and long-term needs like food, shelter, heating assistance, child care, and housing.

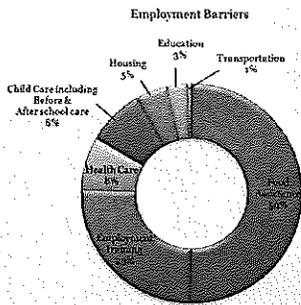
HSI-CAP is designed to respond directly to the specific needs of customers and their communities across the state in the best way possible, helping to change people's lives for the better. Through agency innovation as well as local, state, federal, and community-based partnerships, CAA customers are empowered and equipped with the tools, skills, and support they need to move towards and reach economic security and sustainability.

Creating opportunities through strong **Partnerships**

This past year, Community Action Agencies across the state had 2,057 partnerships with over 1,900 organizations. Recognizing the importance of providing for all of the needs of the Community Action Agency client, the CAA network works tirelessly with local providers of services to ensure that there are no gaps in supporting our customers so they can achieve their goals.



Creating opportunities in **Employment & Training**



How much did we do?

50,098 barriers to employment were reduced or eliminated.

5,719 people obtained employment or self-employment.

12,728 people learned skills and competencies required for employment.

812 youth obtained job skills.

How well did we do it?

Over 5,200 people increased their earned income and/or benefits from the previous year.

Is anyone better off?

Over 5,700 adults created a more stable home for their families by going back to work.

Almost 1,500 people completed their GED or post-secondary education in order to maintain their employment or increase their earnings from income.

On average, children emerging from poverty will likely earn more than 39% of the median income.¹

Creating employment opportunities...

Angie was born with muscular dystrophy. As a young girl, she was fully able to run, walk, and participate in various recreational sports. At age 17, Angie became wheelchair bound. As a young adult, she didn't enjoy staying home and decided she wanted to work. Angie was referred to New Opportunities' Center for Advanced Rehabilitation and Employment Services (CARES) program by the Bureau of Rehabilitation Services (BRS). CARES helps consumers with various exceptionalities to prepare, gain, and retain employment. Angie came to the program with a tailored, individualized plan, coupled with information about her impairments, medical issues, accommodations, and interests to aid the process of finding employment. With the support of the CARES program staff, Angie was able to secure a competitive job at the Hispanic Coalition of Greater Waterbury as a front desk receptionist, and also assists with case management. She was provided support at the start of her job to ensure that she was meeting all job requirements, and receiving any accommodations she needed on the job. The CARES program also provided job coaching to eliminate barriers that might prevent Angie from maintaining employment. Since 2014, the CARES program has provided services to 60 adults and 6 youth. New Opportunities intends to expand the program services to the Greater Meriden and Greater Torrington communities.



¹ First Focus. December 2008. "The Cost of Doing Nothing: The Economic Impact of the Recession-Induced Child Poverty." Available at: <https://www.oga.ct.gov/coc/PDFs/poverty/CostNothing.pdf>

Creating opportunities for Youth



How much did we do?

812 youth obtained job skills.

Over 2,000 youth improved social and emotional development.

436 youth avoided at-risk behavior for at least 3 months.

561 youth had reduced involvement with the criminal justice system.

Over 1,500 youth increased their academic, athletic, or social skills through participation in after school and summer programs.

360 fathers participated in classes and activities to strengthen their parenting skills.

How well did we do it?

299 children and youth at-risk of DCF placement remained with family because of improved family functioning.

504 youth received supportive services to build self-sufficiency and independent living skills.

Is anyone better off?

For every dollar invested in early childhood and youth development services, an average of \$16 in benefits is returned to the economy.²

Kids performed better in school—socially, emotionally, athletically, and academically.

Families stayed together and functioned better.



Creating opportunities for city youth...

Kyaina and Tamia are just two of the 112 youth who participated in the Community Action Agency of New Haven's (CAANH) Manage Your Future Program (MYF) this summer. MYF works with youth to help them develop character, improve social skills, increase skills for school, learn financial literacy, and obtain employment skills. Kyaina was placed at Danae's Training Center as a paid intern. She participated in the Certified Nurses Assistant (CNA) program and, upon completion of her internship, she applied and was hired as an employee at Griffin Hospital. Tamia was assigned to work at the local Boys & Girls Club. After she completed the MYF program, she put her newly learned interview skills to use and applied at a local eatery, where she now works!

² UNICEF. June 2012. "A Brief Review of the Social and Economic Returns to Investing in Children." Available at: http://www.unicef.org/socialpolicy/files/Investing_in_Children_19June2012_e-version_FINAL.pdf

Creating opportunities for **Housing & Shelter**

How much did we do?

Over 8,200 people obtained and/or maintained safe and affordable housing.

More than 2,300 people received emergency shelter.

Emergency rental and/or mortgage payments prevented 1,758 individuals from becoming homeless.

Nearly 4,600 households improved home safety through lead removal and other services.

How well did we do it?

Over 2,300 people obtained and/or maintained safe and affordable housing, allowing them to start or continue their employment.

Is anyone better off?

Housing stability is a precursor to the preservation, stability, and well-being of children and families. ³

Creating opportunities for veterans...

David, a 62-year-old Air Force veteran and building contractor, emerged from a time of tragic personal loss, alcohol and drug abuse, and extreme medical complications with the help of the Community Renewal Team's (CRT) integrated veterans' services. Now living in an affordable apartment, his story illustrates the 147 veterans who moved into stable homes this year through CRT services. A work-related injury ended David's prosperous construction career and a tragic accident took the life of his stepson. He started drinking heavily, which hastened the end of his marriage and the loss of contact with his daughter. Although devastated, David considered this a heads up—he needed to address his physical and mental health issues. After several years in a revolving door of hospitals, shelters and friends' homes, he was referred to Veterans Crossing, CRT's 12-room transitional residence for homeless vets. In this supportive environment, David and his case manager addressed his most pressing issues: stabilizing his health, securing benefits, and developing a budget that includes a savings account and support for his daughter. A stronger and more confident man moved out of Veterans Crossing, working with CRT Support Services for Veteran Families to lease a unit in a veterans housing complex. Efforts like these have helped Connecticut achieve a federal designation as the first state to end chronic homelessness among veterans, an achievement announced in August 2015 by President Obama and U.S. Secretary of Veterans Affairs Robert McDonald.



³ Robert Wood Johnson Foundation. 2012. "Keeping Families Together Matters." Available at: <http://www.csh.org/wp-content/uploads/2012/07/KFT-Guidebook-120711.pdf>

Creating opportunities for **Seniors**

How much did we do?

Over 43,500 seniors remained active in their communities by participating in community programs.

Over 7,080 seniors maintained independent living through support services including home meal delivery, home health, and homemaker skills.

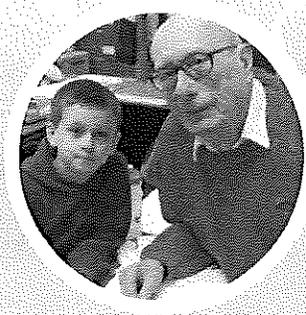
How well did we do it?

Over 7,000 senior citizens avoided institutionalization, saving about \$1 billion in potential nursing home costs in 2014. ⁴

Over 8,100 senior citizens remained healthy and active by attending congregate meal sites.

Is anyone better off?

Social contact may be as effective as physical activity in improving mood, quality of life and social participation, and social support networks are paramount to long-term positive outcomes and psychological well-being for older people. ⁵



⁴ Based on the Connecticut average per diem nursing home rate of \$400, per Seniorhomes.com/s/Connecticut/nursing-homes/#costs

⁵ "Studies connect socializing with quality of life." Available at: <http://www.holidaytouch.com/retirement-101/senior-living-articles/socializing-linked-with-quality-of-life>

Creating opportunities in **Financial Literacy & Asset Development**

How much did we do?

102 people opened savings accounts or an Individual Development Account (IDA), accumulating \$34,379 in savings.

11 people purchased homes, 29 people funded education, and 16 purchased other assets such as vehicles through Individual Development Account (IDA) programs.

Over 6,400 tax returns were filed free of charge.

Over 2,260 people learned how to better manage their income.

How well did we do it?

For every dollar invested in the 2014 Volunteer Income Tax Assistance program (VITA), \$92 was returned to the community.

Volunteers donated over 10,300 hours, saving over \$1.5 million in tax preparation fees.

100 youth, ages 14-18, learned how to create a budget and how to open and maintain a checking account.

Is anyone better off?

In 2014, with volunteer tax preparation assistance, over \$7.1 million was returned to our individuals and families and spent in local communities which, in turn, improved the state's economy.



Creating opportunities for homeownership...

With an annual salary of just over \$29,000 and as a single mother of 3, Renita didn't think she'd ever be able to save enough to buy her own home. In August 2012, Renita applied to TEAM's Assets for Independence (AFI), a Matching Savings Program. Every dollar participants deposit into an Individual Development Account (IDA) is matched with \$2, through federal funding, for a total savings of \$4,500. In order to receive the matching deposits, Renita needed to attend a six week financial literacy training and monthly workshops thereafter. The AFI IDA may only be used to purchase a first home.

Two months after joining the program, Renita lost her job and took an emergency withdrawal from her IDA to avoid a utility shut-off. She enrolled in a job-training program, and switched to a more lucrative career. As soon as she found a job in her new field, she replaced the withdrawal and continued growing her savings. In October 2014, Renita achieved her savings goal in her IDA and began looking for a home. More significantly, using tools learned in her workshops, Renita independently saved over \$11,000 in her own personal savings account!

This past February, Renita achieved her hard-earned goal and closed on her new home. She says, "TEAM has helped me go from Section 8 housing assistance to now being a proud homeowner...I made it through even when I had setbacks. The staff really care about people."

Creating opportunities for **Young Children**

How much did we do?

Over 5,600 children participated in preschool activities that develop school readiness skills.

8,900 children obtained immunizations, medical, and dental care.

How well did we do it?

Almost 9,000 children participated in preschool activities and demonstrated improvement in school readiness skills.

Expanding early learning initiatives provides benefits to society of roughly \$8.60 for every \$1 spent, about half of which comes from increased savings for children when they grow up.⁶

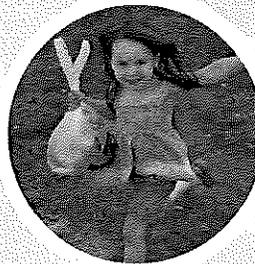
Is anyone better off?

Over 5,600 children are better prepared to start and succeed in school.

Almost 9,000 children are healthier because they received medical and dental care.

Children in well-functioning homes are less likely to get into trouble in school, get involved with crime, have difficulty learning, or need other supportive services, all of which cost taxpayers.

Investments in childhood development and early education programs result in immediate economic benefits such as increased parental earnings and employment.⁷



^{6,7} President's Council of Economic Advisors. "The Economics of Early Childhood Investments." December 2014.

Creating opportunities in **Energy Assistance & Weatherization**

How much did we do?

- Over 141,600 households avoided crises with energy assistance.
- Over 5,600 homes were weatherized, decreasing energy cost and use.
- Over 37,000 people demonstrated increased knowledge of energy conservation.

How well did we do it?

- For every dollar invested, \$2.97 was saved over the lifetime of the measure.⁸

Is anyone better off?

- Low-income people avoided utility crises, resolved vendor disputes, improved environmental safety, and learned how to save money through energy conservation measures.
- Over 100,000 households received energy assistance, allowing them to stay warm and safe and have funds for additional basic needs.
- Over 3,400 safe and affordable housing units were preserved or improved through construction, weatherization or rehabilitation achieved by Community Action activity or advocacy.



Energy Assistance opens doors...

Carmella is a single mother raising two beautiful children. She has been a client of the Community Action Agency of Western CT (CAAWC) since January 2010. Carmella first came to the agency for Energy Assistance, but soon found herself surrounded by supportive staff offering other services that would help create opportunities for her and her children. With the security of having a warm home, Carmella was then able to focus on her employment needs. She received assistance with creating a resume, job coaching, job searching, and interviewing techniques. Carmella qualified for a tuition voucher and went to school to complete the Certified Nurses Assistant (CNA) program in 2014. She found employment as a nurse's assistant and continued to work with the CAAWC staff to further her education. Carmella completed the Free Application for Federal Student Aid (FAFSA), and is currently attending Naugatuck Community College. She plans to transfer to Western Connecticut State University soon to pursue a career as an attorney.

⁸ CT Energy Conservation Management Board. "Energy Efficiency: Investing in CT's Future." March 2007. Available at: <http://www.energizect.com/sites/default/files/2007CEEFAnnualReport.pdf>

Creating opportunities in **Nutrition**

How much did we do?

Over 85,000 people received emergency or supplemental food from our food pantries.

Over 12,570 seniors participated in congregate meal programs or received home-delivered meals.

Over 14,000 children and youth benefited from congregate meals.

Over 7,200 people received emergency vouchers for food, formula and/or diapers.

How well did we do it?

An investment of \$10 per person, per year in proven community-based programs to increase physical activity, improve nutrition, and prevent smoking and other tobacco use could save the country more than \$16 billion annually within 5 years. CT's ROI is 6.6 to every dollar spent.⁹

Is anyone better off?

People of all ages stayed healthier by eating more nutritious meals.

Pregnant women had healthier pregnancies and healthier babies.

Elderly customers stayed in their homes and avoided expensive institutional care.



⁹ Trust for America's Health. "Investment in Disease Prevention could Save America More Than \$16 Billion in five Years." July 2008. Available at: <http://healthyamericans.org/newsroom/releases/?releaseid=132>

Creating opportunities in **Health & Counseling**

How much did we do?

Over 8,700 people obtained access to needed health care.

Over 2,600 youth improved physical health and development.

436 youth learned how to avoid at-risk behavior.

Over 560 youth reduced involvement with the criminal justice system.

How well did we do it?

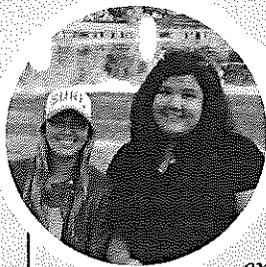
4,515 participants improved their family functioning and/or behavior because of counseling.

7,485 parents/caregivers improved family functioning as a result of classes and supportive services.

Is anyone better off?

Thousands of low-income people statewide lived healthier lives because of access to health care that they received.

Children in well-functioning homes are less likely to get into trouble in school, get involved in crime, have difficulty or need other supportive services. Our programs help strengthen families, keep communities safe, and save tax payers money.



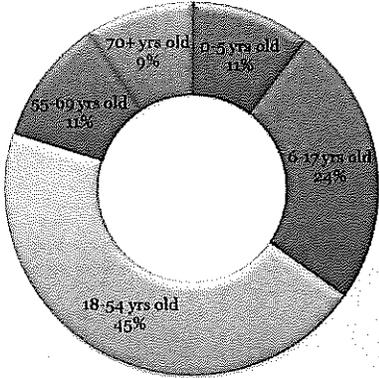
Positive development opportunities for at-risk youth...

Katrina, a mentor at the Access agency's One-on-One Mentoring program, understands the challenges that many youth face. "Growing up, I faced a lot of challenges. I know exactly what it feels like to not have somebody on your side. I really wanted to become a mentor to be that person in somebody's life who they can trust. I want my mentee to know that for some things, I have been exactly where they are, and for the things I did not have. But, together, we can work through hard times towards success."

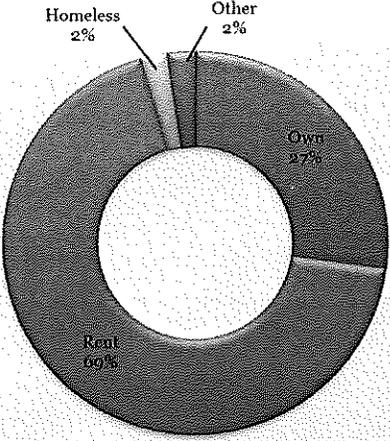
The One-on-One Mentoring program aims to provide an important relationship to youth ages 14 to 21 who are referred to the program by the Department of Children and Families (DCF). These young people reside in foster homes, group homes, Community Housing Assistance programs, and/or residential settings. Often, they enter the program still wrestling with the demons of their pasts that can include abuse, neglect, and abandonment. Some struggle with making positive choices, which leads to poor school performance, dysfunctional relationships, and substance abuse. Through this program, youth are matched with an adult volunteer mentor who shares their interests, helps them build strong relationships, set and maintain life goals, and be a positive role model.

Confronting challenges and creating opportunities...

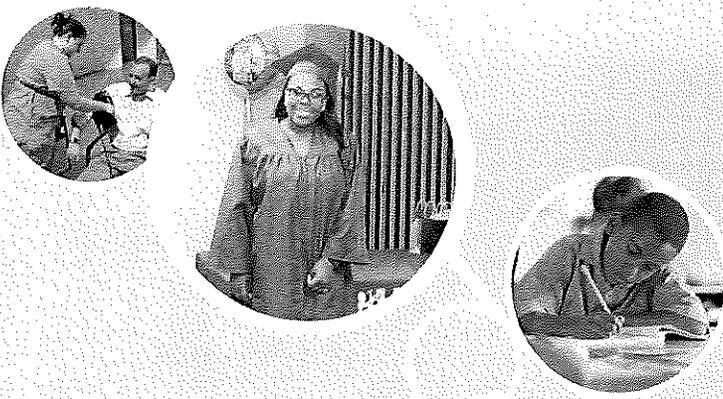
Ages of Customers Served



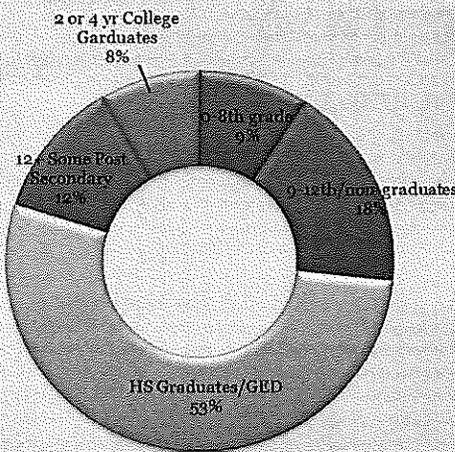
Housing Type



Emergency rental/mortgage payments prevented 1,758 individuals from becoming homeless.

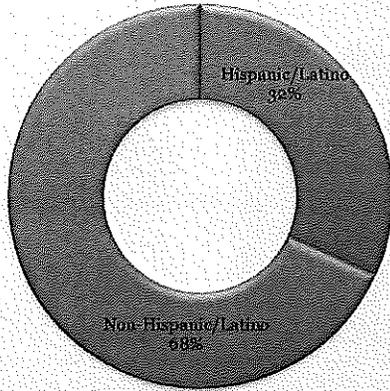


Education Level of Customers ages 24 +

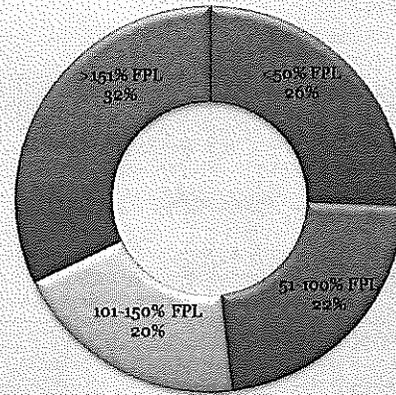


...for individuals & families in Connecticut

Ethnicity

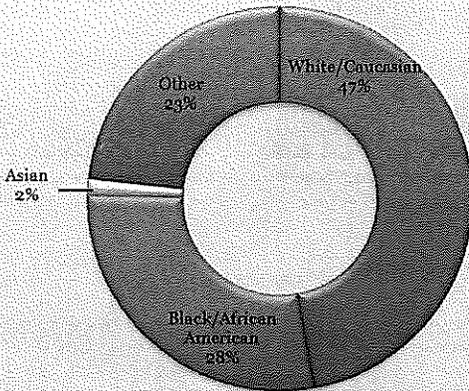


Income Levels

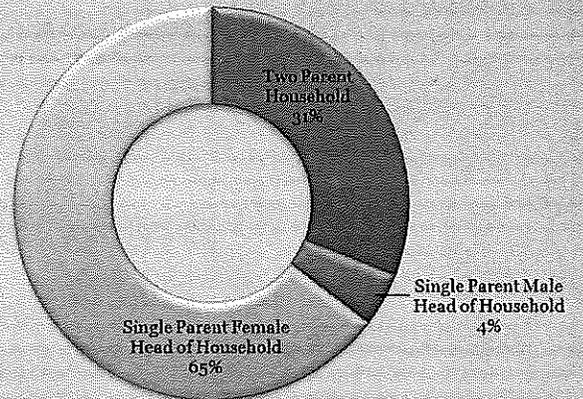


The Federal Poverty Level (FPL) for a single person household is \$11,770. 41% of the customers served by Community Action Agencies were from single households.

Race



Family Type



Community Action: Creating opportunities, providing support...

Community Action Day—March 4th

CAFCA and over 200 Community Action Agency (CAA) leaders, board members, staff, and customers convened at the Legislative Office Building in Hartford for Community Action Day: Save HSI! To oppose the elimination of the Human Services Infrastructure (HSI)-Community Action Program (CAP) line item in the state budget, as proposed by Governor Malloy. Several legislative leaders attended and discussed the importance of HSI funding to Connecticut's low-income residents, including Representatives Catherine Abercrombie, Robert Sanchez, Jonathan Steinberg, Hilda Santiago, Earnest Hewett, and Daniel Rovero. CAA customers from Action for Bridgeport Community Development, Inc. (ABCD), Community Renewal Team, Inc. (CRT), Human Resources Agency of New Britain, Inc. (HRA), New Opportunities, Inc. (NOI), and TEAM, Inc. gave riveting, personal accounts of the positive and significant impact community action has had on their lives.



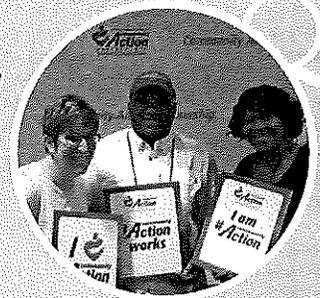
Working with National Partners

CAFCA staff attended the 2015 National Community Action Foundation (NCAF) conference held in March in Washington, D.C. CAFCA staff and CAA leaders and staff met with Connecticut's congressional delegation to discuss the importance of the Community Services Block Grant (CSBG) and programs and services such as Head Start and the Low Income Heating Assistance Program (LIHEAP). CAA leaders talked about the importance of these programs for their clients and communities back home, and stressed how critical it is to continue funding programs that work for individuals, families, and communities.



CAFCA staff attended CAPLAW's National Training Conference, held in Portland, OR. The conference centered on preparing the Community Action Network for what is to come, including changes in the Uniform Guidance, implementation of the Organizational Standards, and new Head Start regulations. CAFCA staff also attended the **Community Action Partnership's** Annual Convention, held in San Francisco, CA. The conference theme was *Empowering Families, Transforming*

Communities, and focused on pushing community action into the future to meet expanding needs, changing demographics, and increased accountability.



Data Warehouse Initiative

The Nonprofit Collaboration Incentive Grant Program (NCIP) continues to enable CAFCA to improve and streamline its Data Warehouse, a statewide client database that currently stores demographic, program, service, and outcome information for more than 625,000 individual clients. The main goal is to enhance the Data Warehouse and add the capability to integrate client information from all agency data collection systems throughout the CAA network, allowing most, if not all, CAA client data to be stored in the Data Warehouse. As a result, agencies will be able to more accurately measure goals, outcomes, service delivery improvements, and overall reporting enhancements.

...through advocacy, training and technical assistance

Strengthening our Member Agencies with Training and Technical Assistance

Every year, CAFCA works with the Department of Social Services (DSS) and the Northeast Institute for Quality Community Action (NIQCA) to ensure that Training and Technical Assistance (T/TA) is offered to our member agencies to secure and strengthen their organizational capacity. This year, support focused on the newly developed Community Services Block Grant (CSBG) Organizational Standards for Community Action Agencies. The standards are comprised of nine categories: Consumer Input and Involvement, Community Engagement, Community Assessment, Organizational Leadership, Board Governance, Strategic Planning, Human Resource Management, Financial Operations and Oversight, and Data and Analysis.

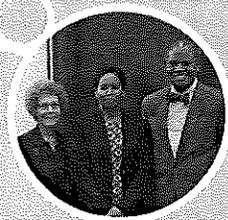


In 2015, twenty-three staff members were trained on Results Oriented Management and Accountability (ROMA). ROMA is a management and accountability process that focuses on the results achieved as a result of community action agency services and interventions. Trainings on various aspects of ROMA were provided throughout the year, and several CAA staff are in the process of becoming certified ROMA trainers. CAFCA also holds bi-monthly meetings with the CAA network planners group and quarterly meetings of the CAA Finance Directors to address new and changing agency requirements, guidelines, and program or contract obligations. In addition to these groups, CAFCA continued to participate in a Data Users Group in partnership with DSS.

Changes, Challenges and Opportunities

The 2015 Connecticut Community Action Agency Conference: *Changes, Challenges, and Opportunities* was held in October. Over 150 Community Action leaders, staff, and board members

from across the state attended. It was a successful conference that offered workshops around the CSBG Organizational Standards for CAAs, CAA Board Governance, Case Management Strategies, Human Resources, Financial Management, and Planning. Denise Harlow, CEO of the Community Action Partnership, gave the keynote address, and other speakers included Astread Ferron-Poole, Chief of Staff, Connecticut Department of Social Services; Dr. James Gatling, CAFCA Chair and President/CEO of New Opportunities, Inc.; and, Amos Smith, President/CEO, Community Action Agency of New Haven, Inc.



Regional Performance and Innovation Consortia (RPIC)

CAFCA continues to be the lead grantee for the Regional Performance and Innovation Consortia (RPIC) for New England for 2014-2016. CAFCA continues to work in close partnership with the State Associations and state CSBG officials in Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont to continue to implement this important initiative and prepare for the next year. This includes capacity building, strengthening exemplary practices, and assisting Community Action Agencies in Connecticut and across New England in meeting and implementing the Organizational Standards and participating in a ROMA Next Generation effort that includes the complete ROMA cycle of performance management.

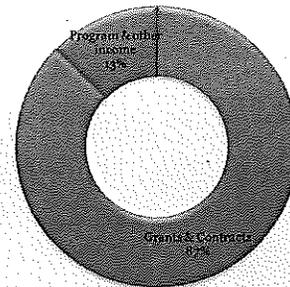
Financial Report of CAFCA, Inc. for year ending December 31, 2014

CAFCA's 990 can be found online at www.cafca.org

Support & Revenue

| | |
|--------------------------|-------------------|
| Grants and Contracts | |
| Federal | \$ 831,140 |
| Program and other income | \$ 121,139 |
| Total: | \$ 952,279 |

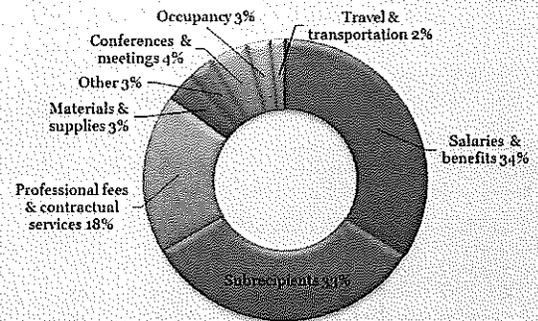
Support & Revenue



Expenses

| | |
|--|-------------------|
| Salaries and benefits | \$ 313,866 |
| Subrecipients | \$ 301,250 |
| Professional fees & contractual services | \$ 169,155 |
| Materials & supplies | \$ 31,737 |
| Other | \$ 26,461 |
| Conferences and meetings | \$ 39,941 |
| Occupancy | \$ 25,131 |
| Travel and transportation | \$ 15,670 |
| Total: | \$ 923,211 |

Expenses



Change in net assets from operating activities **\$ 29,068**

Leveraging Resources to End Poverty

Connecticut CAA Funding Sources The core operational funding for CAAs is the federal Community Services Block Grant (CSBG). With that funding (\$6,558,927 in FY 2014), CAAs are able to leverage additional funds, create partnerships, conduct local assessments and planning, and organize volunteers.

Connecticut CAAs utilize diverse funding sources in our anti-poverty work. Mostly through competitive, private, state and federal grants, Connecticut Community Action Agencies directed over \$230 million toward fighting the effects and causes of poverty in 2014.

2014 Funding Sources for Connecticut CAA Network

| | |
|--------------------|----------------------|
| Federal (non-CSBG) | \$154,481,684 |
| Federal- CSBG | \$ 6,558,927 |
| State | \$ 44,543,765 |
| Local | \$ 2,324,669 |
| Private | \$ 28,822,512 |
| Total: | \$236,731,557 |

Community Action: Providing multi-generational services & support

| | Programs/Service Area | ABCD | Access | BCO | CAANH | CAAWC | CRT | HRA | NOI | TEAM | TVCCA |
|------------------------------------|---|------|--------|-----|-------|-------|-----|-----|-----|------|-------|
| Asset Development | Individual Development Accounts | | | | • | | • | • | • | • | |
| | Financial Counseling | | • | | • | • | • | • | • | • | • |
| | Free Income Tax Preparation | | • | • | • | • | • | • | • | • | • |
| Child Care & Youth Development | CT Child Day Care & School Readiness | • | | | | • | • | • | • | • | • |
| | Head Start | • | | | | | • | • | | • | • |
| | Infant-Toddler/Early Head Start | • | | | | | • | • | • | • | • |
| | Specialized Care & Education | • | | • | | | • | • | • | | • |
| | Youth Dev- After School & Summer Programs | • | | • | • | | • | • | • | | |
| Criminal Justice | Alternatives to Incarceration | | | | | | | | | | |
| | Halfway Houses & Re-Entry | | | | | | • | | • | | |
| Employment & Training | Adult Education | | | • | | | • | • | • | | • |
| | One-Stop Employment | | | | | | | • | • | | • |
| | Youth and Young Adults | | | • | • | | • | • | • | | • |
| | Vocational & Skills Training | • | | | • | • | • | • | • | • | • |
| Energy Assistance & Weatherization | Energy Assistance & Emergency Fuel | • | • | • | • | • | • | • | • | • | • |
| | Matching Payment Programs | • | • | • | • | • | • | • | • | • | • |
| | Weatherization/HES | • | • | | • | | • | | • | | |
| Health | Counseling: Individual and/or Family | | | • | | | • | • | • | | |
| | Health Care Access/Medical Transportation | | | • | • | | • | | • | • | |
| | HIV/AIDS Prevention & Counseling | | | | | | • | • | • | | |
| | Substance Abuse Prevention & Counseling | | | | | | • | • | | | |
| Housing & Shelter | Affordable and/or Subsidized Housing | | • | • | | | • | • | • | | • |
| | Emergency Rental/Mortgage Payment | • | • | • | | • | • | | • | • | • |
| | Emergency Shelter | | • | | | | • | | • | | • |
| | Eviction Prevention & Mediation | | | • | | • | • | • | • | • | • |
| | Homelessness Prevention/Rapid Rehousing | | | | | | • | • | • | | • |
| | Supportive Housing | | • | | | | • | • | • | | • |
| Nutrition | Children & Adult Care Food Program | | • | | | • | • | • | • | • | • |
| | Food Pantries | | • | • | • | • | • | • | • | | |
| | Meals on Wheels/Congregate Meals | | | | | | • | • | • | • | • |
| | Women, Infants & Children (WIC) | | • | | | | | | | | • |
| Seniors | RSVP & Senior Volunteer Programs | | | • | | • | • | | • | • | • |
| | Senior Support Services | | • | • | • | | • | • | • | • | • |
| Strengthening Families | Family Development/Parenting Education | • | • | • | • | | • | • | • | • | • |
| | Holistic Case Management/Info & Referral | • | • | • | • | • | • | • | • | • | • |

Community Action Agencies in Connecticut...

Access Community Action Agency, Inc. (Access)

President/CEO: Peter DeBiasi

1315 Main Street, Suite 2, Willimantic, CT 06226

Tel. (860) 450-7400 www.accessagency.org

Towns served: Andover, Ashford, Bolton, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford, Ellington, Hampton, Hebron, Killingly, Mansfield, Plainfield, Pomfret, Putnam, Scotland, Somers, Stafford, Sterling, Thompson, Tolland, Union, Vernon, Willimantic, Willington, Windham, Woodstock.

Action for Bridgeport Community Development, Inc. (ABCD)

Executive Director: Charles Tisdale

1070 Park Avenue, Bridgeport, CT 06604

Tel. (203) 366-8241 www.abcd.org

Towns served: Bridgeport, Easton, Fairfield, Monroe, Stratford, Trumbull. **Energy assistance only provided in:** Darien, Greenwich, New Canaan, Norwalk, Stamford, Weston, Westport, Wilton.

Bristol Community Organization, Inc. (BCO)

Executive Director: Thomas Morrow

55 South Street, Bristol, CT 06010

Tel. (860) 584-2725 www.bcoct.org

Towns served: Bristol, Burlington, Farmington, Plainville, Plymouth.

Community Action Agency of New Haven, Inc. (CAANH)

President/CEO: Amos Smith

419 Whalley Avenue, New Haven, CT 06511

Tel. (203) 387-7700 www.caanh.net

Towns served: East Haven, Hamden, New Haven, North Haven, West Haven.

Community Action Agency of Western CT, Inc. (CAAWC)

Executive Director: Michelle James

66 North Street, Danbury, CT 06810

Tel. (203) 744-4700 www.caawc.org

Towns served: Bethel, Bridgewater, Brookfield, Canaan, Cornwall, Danbury, Darien, Greenwich, Kent, New Canaan, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Roxbury, Salisbury, Sharon, Sherman, Stamford, Warren, Washington.

Case management services only provided in: Norwalk, Weston, Westport, Wilton.



...confronting challenges and creating opportunities in all cities & towns

Community Renewal Team, Inc. (CRT)

President/CEO: Lena Rodriguez

555 Windsor Street, Hartford, CT 06120

Tel. (860) 560-5600 www.crtct.org

Towns served: Avon, Branford, Bloomfield, Canton, Chester, Clinton, Cromwell, Deep River, Durham, East Granby, East Haddam, East Hampton, East Hartford, East Windsor, Enfield, Essex, Glastonbury, Granby, Guilford, Haddam, Hartford, Killingworth, Madison, Manchester, Marlborough, Middlefield, Middletown, North Branford, Newington, Old Saybrook, Portland, Rocky Hill, Simsbury, South Windsor, Suffield, Westbrook, West Hartford, Wethersfield, Windsor, Windsor Locks.

Human Resources Agency of New Britain, Inc. (HRA)

Executive Director: Rocco Tricarico, J.D.

180 Clinton Street, New Britain, CT 06053

Tel. (860) 225-8601 www.hranbct.org

Town served: New Britain

Norwalk Service Area

(Grantee in negotiation)

Towns served: Norwalk, Weston, Westport, Wilton. *Case management services currently provided by CAAWC to the towns above. Energy assistance currently provided by ABCD to the towns above.*

New Opportunities, Inc. (NOI)

President/CEO: James H. Gatling, Ph.D.

232 North Elm Street, Waterbury, CT 06702

Tel. (203) 575-9799 www.newoppinc.org

Towns served: Barkhamsted, Berlin, Bethlehem, Cheshire, Colebrook, Goshen, Hartland, Harwinton, Litchfield, Meriden, Middlebury, Morris, Naugatuck, New Hartford, Norfolk, Prospect, Southbury, Southington, Thomaston, Torrington, Wallingford, Waterbury, Watertown, Winchester, Wolcott, Woodbury.

TEAM, Inc. (TEAM)

President/CEO: David Morgan

30 Elizabeth Street, Derby, CT 06418

Tel (203) 736-5420 www.teaminc.org

Towns served: Ansonia, Beacon Falls, Bethany, Derby, Milford, Orange, Oxford, Seymour, Shelton, Woodbridge.

Thames Valley Council for Community Action, Inc. (TVCCA)

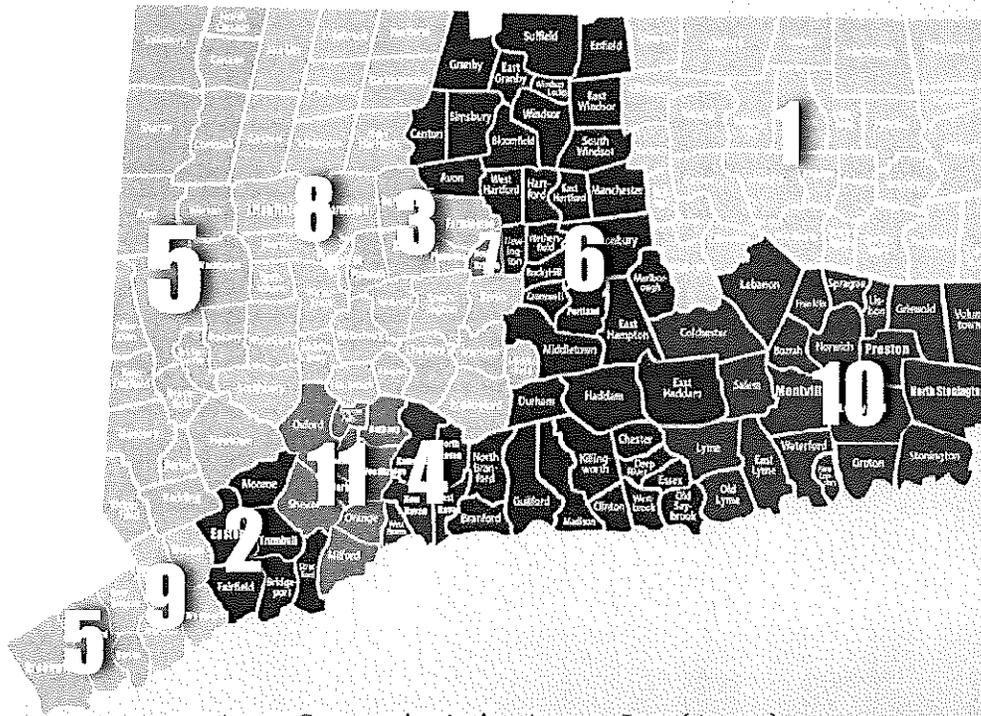
Executive Director: Deborah Monahan

1 Sylvandale Road, Jewett City, CT 06351

Tel. (860) 889-1365 www.tvcca.org

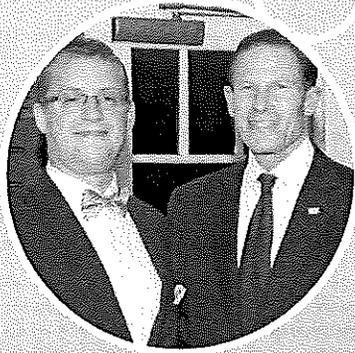
Towns served: Bozrah, Colchester, East Lyme, Franklin, Griswold, Groton, Lebanon, Ledyard, Lisbon, Lyme, Montville, New London, North Stonington, Norwich, Old Lyme, Preston, Salem, Sprague, Stonington, Voluntown, Waterford.

Community Action Agencies in Connecticut



1. Access Community Action Agency, Inc. (Access)
2. Action for Bridgeport Community Development, Inc. (ABCD)
3. Bristol Community Organization, Inc. (BCO)
4. Community Action Agency of New Haven, Inc. (CAANH)
5. Community Action Agency of Western Connecticut, Inc. (CAAWC)
6. Community Renewal Team, Inc. (CRT)
7. Human Resources Agency of New Britain, Inc. (HRA)
8. New Opportunities, Inc. (NOI)
9. Norwalk Service Area (Grantee in Negotiation)
10. Thames Valley Council for Community Action, Inc. (TVCCA)
11. TEAM, Inc. (TEAM)

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