

Friday, March 6, 2015

HB 6944

Testimony from: Melanie Yanus, Tax Collector, Clinton

Processing a refund within 30 days is not always possible. The collector must examine all the facts. The collector will need to contact “others” such as lenders and/or attorneys to identify that the refund does belong to the person requesting it. Upon review of all the facts, the collector will send the request to the governing body that will review the facts (documentation) provided before granting approval. The governing body that reviews “refund” requests may not have a meeting date within the 30 day time frame you are requesting. Also, once approval is granted, the approved refund request must be forwarded to the finance department to process the “refund” check. Again, this processing of the refund check may not fall inside the 30 day time frame.

If a taxpayer feels that the refund check has not been issued and should have been, the taxpayer can speak to the Tax Collector, the Chief Executive Officer or the Finance Director to review the status.

Melanie Yanus