



General Assembly

**Substitute Bill No. 839**

January Session, 2015



**AN ACT CONCERNING THE OFFICE OF THE OMBUDSMAN WITHIN THE DEPARTMENT OF CHILDREN AND FAMILIES AND COMPLAINTS AND GRIEVANCES FILED BY CHILDREN UNDER THE CARE AND CUSTODY OF THE DEPARTMENT.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective July 1, 2015*) (a) Not later than five days  
2 after receiving any complaint or grievance from a child or youth under  
3 the care and custody of the Department of Children and Families, the  
4 Office of the Ombudsman within the Department of Children and  
5 Families shall provide a copy of such complaint or grievance, and any  
6 documents and records related to such complaint or grievance to the  
7 Office of the Child Advocate.

8 (b) Not later than five days after completing an investigation into  
9 any complaint or grievance received from a child or youth under the  
10 care and custody of the department, the Office of the Ombudsman  
11 shall provide a copy of any documents and records related to such  
12 investigation to the Office of the Child Advocate.

13 (c) Not later than five days after resolving any complaint or  
14 grievance received from a child or youth under the care and custody of  
15 the department, the Office of the Ombudsman shall provide a copy of  
16 any documents and records related to such resolution to the Office of  
17 the Child Advocate.

This act shall take effect as follows and shall amend the following sections:

Section 1	<i>July 1, 2015</i>	New section
-----------	---------------------	-------------

***KID***      *Joint Favorable Subst.*