



CCM 2015 Testimony

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HUMAN SERVICES COMMITTEE

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The Connecticut Conference of Municipalities (CCM) is Connecticut's statewide association of towns and cities and the voice of local government - your partners in governing Connecticut. Our members represent over 92% of Connecticut's population. We appreciate the opportunity to testify on bills of interest to towns and cities.

SB 280, "An Act Concerning the Department of Social Services"

SB 280 would, among other things, require the Commissioner of the Department of Social Services (DSS) to study how responsive the department's programs are to "recipients of services".

CCM *supports* SB 280 as a reasonable approach to addressing local officials' concerns over recently experienced long wait times when contacting DSS. As the initial point of contact for many communities, local officials hold the quality of customer-service and access to DSS programs and services as a top priority.

CCM urges the Committee to favorably report SB 280, and requests that the scope of the study also include a review of improving local and state communication on behalf of our residents.



If you have any questions, please contact Alexandra Beaudoin, Legislative Analyst, at abcaudoin@ccm-ct.org or (203) 498-3000.