

Shaiken, Benjamin

From: Carrie Makover <carrimak@gmail.com>
Sent: Wednesday, February 25, 2015 11:51 AM
To: ETTestimony
Subject: CT Energy Rates

Dear Legislators:

Here is my tale:

I was a customer of Verde Energy with a fixed rate of \$0.0839 effective through 1/25/15. I received a notice from Verde dated 1/1/15 that my generation price would increase to 0.1999 kwh., There was a phone number listed to call but it went to some place that was trying to sell me something totally unrelated. So I decided to change suppliers.

I then went to Energize CT to find a new supplier. I picked Town Square Energy who offered a fixed rate of 8.94 cents / kwh until the November 2015 Meter Read. I enrolled with them on 1/19/2015, well before the Verde expiration date of 1/25/15.

Well, it appears as though there is some sort of delay collusion in place between all these small companies, and maybe with UI as well. My next bill, which included most of February, was showed my Generation Services Charge still being billed by Verde Energy at the "new" .199900 rate. It appears as though someone builds in month delay so that the previous supplier can get one month of service billed at an exorbitant rate.

This is not fair. Their documents are misleading and do not give good information. My February bill for Electricity was \$253. Even though I expected the bill to be high, because of the cold weather, this is way more than I expected.

I ask that you take whatever steps are necessary to protect the consumer and fix this outrageous situation.

Thank you.

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