



General Assembly

February Session, 2014

Raised Bill No. 350

LCO No. 1857



Referred to Committee on GOVERNMENT
ADMINISTRATION AND ELECTIONS

Introduced by:
(GAE)

**AN ACT CONCERNING THE STATE-WIDE PROCESS IMPROVEMENT
INITIATIVE.**

Be it enacted by the Senate and House of Representatives in General
Assembly convened:

1 Section 1. Section 4-68z of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2014*):

3 The Office of Policy and Management, within available
4 appropriations, shall [enter into an agreement for consultant services
5 to apply LEAN practices and principles to the permitting and
6 enforcement processes of the Departments of Energy and
7 Environmental Protection, Economic and Community Development,
8 Administrative Services and Transportation that are most frequently
9 utilized by business entities. Such agreement shall also require the
10 consultant to apply LEAN practices and principles to the licensure
11 procedures for commercial bus drivers that are currently performed by
12 the Departments of Consumer Protection, Emergency Services and
13 Public Protection, and Children and Families. Such consultant shall
14 develop recommendations for the implementation of a prepermitting
15 system for commercial bus drivers that enables businesses to utilize

16 commercial bus drivers who await the applicable licensing authority's
17 performance of a criminal background check] establish and oversee a
18 state-wide process improvement initiative, which shall analyze state
19 agency processes for purposes of: (1) Streamlining processes, (2)
20 reducing bottlenecks, (3) eliminating waste, (4) establishing
21 standardized work flows, and (5) prioritizing available resources to
22 promote economic growth, improve services to customers and increase
23 productivity. The Secretary of the Office of Policy and Management
24 may establish a steering committee to assist such initiative and may
25 designate an employee of the office to serve as chairperson of any such
26 committee. The secretary shall partner with the judicial branch, other
27 executive branch state agencies, private industry, health care
28 organizations, hospitals and the constituent units of the state system of
29 higher education for purposes of such initiative.

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| This act shall take effect as follows and shall amend the following sections: | | |
| Section 1 | July 1, 2014 | 4-68z |

GAE *Joint Favorable*