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SB 332

12 Riverview Drive  
South Windsor, CT 06074-3580

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# Irma & Alan Gold

March 11, 2014

To: Senator Catherine Osten, Representative Jason Rojas, Co-chairs; Representative Bill Aman, Senator Len Fasano, ranking members; and all members of the Planning and Development Committee

As it presently stands, The MDC is a quasi-governmental agency with no oversight by either the Legislature of Connecticut or those of the public who are customers, not necessarily by choice. Rates are set by their Board of Directors with no outside input, and as such, they do as they please.

Our bill of April, 2013, when new rates were set, came in, not at the usual \$45-50, but at \$171.33, with water usage of only 14ccf; the actual charge for water was \$34.86.

We can not switch water suppliers because there is no competition! I have attached a list of our bills since 2006 to show you the changes in the pricing structure.

The CSC Domestic Charge has increased approximately 345% since 2006 while the NMT Surcharge has increased approximately 965% in that same time frame. This huge increase in fees, not the cost of water, came at a time when those of us on Social Security got a cost of living increase of only 1-1/2%. It seems inconceivable that in the United States some seniors will have to decide what food or medication will not be purchased in order to pay for water fees.

Please help those of us at the mercy of The MDC Board; they need some restraints in their power to set rates.

Sincerely,

Irma & Alan Gold

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(860) 436-6268

When I called customer service at The MDC, I was informed that the Board of Directors of The MDC can pretty much do as they please as they are not a public agency, do not answer to anyone and do not have to have any public hearings.

I believe, for the sake of its customers who have no alternative, it is time to have some oversight for this out of control agency. We turn to you, our representatives, to do something that will at least give us a voice.

Sincerely,

Alan Gold