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Governor

**STATE OF CONNECTICUT
DEPARTMENT OF CORRECTION**

OFFICE OF THE COMMISSIONER



James E. Dzurenda
Commissioner

**STATE OF CONNECTICUT
DEPARTMENT OF CORRECTION**

Public Hearing – March 10, 2014
Government Administration and Elections Committee

Testimony Submitted by Commissioner James Dzurenda

**Raised Bill No. 350 – AN ACT CONCERNING THE STATE-WIDE PROCESS
IMPROVEMENT INITIATIVE**

Thank you for the opportunity to present testimony regarding Raised Bill No. 350 –An Act Concerning the State-wide Process Improvement Initiative. The Department of Correction supports this preliminary proposal and welcomes the opportunity to offer the following testimony.

This bill proposes a more comprehensive, state-wide process improvement initiative for the purposes of increasing productivity in state government. The Department of Correction supports the expansion of this initiative for all state agencies to streamline processes, eliminate waste, standardize work flow and prioritize resources to promote economic growth and improve services to customers.

The Department of Correction embarked on this initiative in the fall of 2013 and held its first Kaizen Event in February 2014. The Department LEANed four processes and is committed to successfully integrating these changes to promote the initiatives set forth in Raised Bill No. 350. We are also scheduled to hold our second large LEAN event in September 2014 and continue to train staff to promote LEAN thinking throughout the Agency. In addition, our Deputy Commissioner of Administration has been selected to serve on the Statewide LEAN Committee and will promote interagency process improvement efforts.

Thank you for the opportunity to present testimony on this proposal. If you should require any additional information, please contact James Neil, DOC Legislative Liaison, at 860.692.7664 or james.neil@ct.gov.

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