

## Kess, Quinn

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**From:** Mitch Fuchs <mfuchs86@aol.com>  
**Sent:** Monday, February 11, 2013 12:48 PM  
**To:** Kess, Quinn; Rep. Lavielle, Gail; CT Rail Commuter Council  
**Subject:** Testimony in Support of HB5127

My name is Mitchell Fuchs. I am a daily commuter from Fairfield to Grand Central who purchases a monthly ticket. When service is canceled or the trains are overcrowded, we are the people who are not compensated for the lack of service, which is grossly unfair.

People who purchase daily and 10 trip tickets can use their tickets another day, but monthly ticket holders lose out. I don't know of another industry that would penalize people when service isn't available.

I strongly urge you to consider ticket refunds/replacements in the event of canceled service per HB5127 for weekly and monthly ticket holders.

Thank you,

Mitchell Fuchs  
202 Melody Lane  
Fairfield, CT 06824

Sent from my iPad