



General Assembly

Substitute Bill No. 6368

January Session, 2013



AN ACT CONCERNING THE CHOICES HEALTH INSURANCE ASSISTANCE PROGRAM.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 17b-427 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective from passage*):

3 (a) As used in this section:

4 (1) "CHOICES" means [Connecticut's programs for health insurance
5 assistance, outreach, information and referral, counseling and
6 eligibility screening;

7 (2) "CHOICES health insurance assistance program" means] (A) the
8 Connecticut program for Health insurance assistance, Outreach,
9 Information and referral, Counseling and Eligibility Screening; and (B)
10 the federally recognized state health insurance assistance program
11 funded pursuant to P.L. 101-508 and administered by the Department
12 [of Social Services] on Aging, in conjunction with the area agencies on
13 aging and the Center for Medicare Advocacy, that provides free
14 information and assistance related to health insurance issues and
15 concerns of older persons and other Medicare beneficiaries in
16 Connecticut; and

17 [(3)] (2) "Medicare organization" means any corporate entity or

18 other organization or group that contracts with the federal Centers for
19 Medicare and Medicaid Services to provide health care services to
20 Medicare beneficiaries in this state as an alternative to the traditional
21 Medicare fee-for-service plan.

22 (b) The Department [of Social Services] on Aging shall administer
23 [the CHOICES health insurance assistance program] CHOICES, which
24 shall be a comprehensive Medicare advocacy program that provides
25 assistance to Connecticut residents who are Medicare beneficiaries.

26 (c) The program shall [:(1) Maintain a toll-free telephone number to
27 provide] provide: (1) Toll-free telephone access for consumers to
28 obtain advice and information on Medicare benefits, including
29 prescription drug benefits available through the Medicare Part D
30 program, the Medicare appeals process, health insurance matters
31 applicable to Medicare beneficiaries and long-term care options
32 available in the state at least five days per week during normal
33 business hours; (2) [provide] information, advice and representation,
34 where appropriate, concerning the Medicare appeals process, by a
35 qualified attorney or paralegal at least five days per week during
36 normal business hours; (3) [prepare and distribute written materials to]
37 information through appropriate means and format, including written
38 materials, to Medicare beneficiaries, their families, senior citizens and
39 organizations regarding Medicare benefits, including prescription
40 drug benefits available through the Medicare Part D program and
41 long-term care options available in the state; (4) [develop and
42 distribute a Connecticut Medicare consumers guide, after consultation
43 with the Insurance Commissioner and other organizations involved in
44 servicing, representing or advocating for Medicare beneficiaries, which
45 shall be available to any individual, upon request, and shall include:
46 (A) Information permitting beneficiaries to compare their options for
47 delivery of Medicare services; (B)] information concerning [the]
48 Medicare plans [available to beneficiaries, including the traditional
49 Medicare fee-for-service plan, Medicare Part D plans and the benefits
50 and services available through each plan; (C)] and services, private

51 insurance policies and federal and state-funded programs that are
52 available to beneficiaries to supplement Medicare coverage; (5)
53 information permitting Medicare beneficiaries to compare and
54 evaluate their options for delivery of Medicare and supplemental
55 insurance services; (6) information concerning the procedure to appeal
56 a denial of care and the procedure to request an expedited appeal of a
57 denial of care; [(D) information concerning private insurance policies
58 and federal and state-funded programs that are available to
59 supplement Medicare coverage for beneficiaries; (E) a worksheet for
60 beneficiaries to use to evaluate the various plans, including Medicare
61 Part D programs; and (F)] and (7) any other information the program
62 or the Commissioner on Aging deems relevant to Medicare
63 beneficiaries.]; (5) collaborate with other state agencies and entities in
64 the development of consumer-oriented web sites that provide
65 information on Medicare plans, including Medicare Part D plans, and
66 long-term care options that are available in the state; and (6) include
67 any functions the department deems necessary to conform to federal
68 grant requirements.]

69 (d) The Commissioner on Aging may include any additional
70 functions necessary to conform to federal grant requirements.

71 [(c)] (e) The Insurance Commissioner, in cooperation with, or on
72 behalf of, the Commissioner [of Social Services] on Aging, may require
73 each Medicare organization to: (1) Annually submit to the
74 [commissioner] Insurance Commissioner any data, reports or
75 information relevant to plan beneficiaries; and (2) at any other times at
76 which changes occur, submit information to the [commissioner]
77 Insurance Commissioner concerning current benefits, services or costs
78 to plan beneficiaries. Such information may include information
79 required under section 38a-478c.

80 [(d)] (f) Each Medicare organization that fails to file the annual data,
81 reports or information requested pursuant to subsection [(c)] (e) of this
82 section shall pay a late fee of one hundred dollars per day for each day
83 from the due date of such data, reports or information to the date of

84 filing. Each Medicare organization that files incomplete annual data,
85 reports or information shall be so informed by the Insurance
86 Commissioner, shall be given a date by which to remedy such
87 incomplete filing and shall pay said late fee commencing from the new
88 due date.

89 [(e)] (g) Not later than June 1, 2001, and annually thereafter, the
90 Insurance Commissioner, in conjunction with the Healthcare
91 Advocate, shall submit a list, in accordance with the provisions of
92 section 11-4a, to the Governor and to the joint standing committees of
93 the General Assembly having cognizance of matters relating to aging,
94 human services and insurance, [and to the select committee of the
95 General Assembly having cognizance of matters relating to aging, a
96 list] of those Medicare organizations that have failed to file any data,
97 reports or information requested pursuant to subsection [(c)] (e) of this
98 section.

99 [(f)] (h) All hospitals, as defined in section 19a-490, which treat
100 persons covered by Medicare Part A shall: (1) Notify incoming patients
101 covered by Medicare of the availability of the services established
102 pursuant to subsection [(b)] (c) of this section, (2) post or cause to be
103 posted in a conspicuous place therein the toll-free number established
104 pursuant to subsection [(b)] (c) of this section, and (3) provide each
105 Medicare patient with the toll-free number and information on how to
106 access the CHOICES program.

107 (i) The Commissioner on Aging may adopt regulations, in
108 accordance with chapter 54, as necessary to implement the provisions
109 of this section.

110 Sec. 2. Section 17b-367 of the general statutes is repealed and the
111 following is substituted in lieu thereof (*Effective from passage*):

112 The Office of Policy and Management, within existing budgetary
113 resources and in consultation with the [Select Committee on Aging]
114 joint standing committees of the General Assembly having cognizance

115 of matters relating to aging and human services, the Commission on
 116 Aging, personnel designated by the Commissioner [of Social Services]
 117 on Aging who administer the CHOICES health insurance assistance
 118 program and the Long-Term Care Advisory Council, shall develop
 119 and maintain a single consumer-oriented Internet web site that
 120 provides comprehensive information on long-term care options that
 121 are available in Connecticut. The web site shall also include direct links
 122 and referral information regarding long-term care resources, including
 123 private and nonprofit organizations offering advice, counseling and
 124 legal services.

125 Sec. 3. Section 17b-429 of the general statutes is repealed and the
 126 following is substituted in lieu thereof (*Effective from passage*):

127 The Commissioner [of Social Services] on Aging shall, within
 128 available appropriations, make information available to senior citizens
 129 and disabled persons concerning any pharmaceutical company's drug
 130 program for indigent persons by utilizing the ConnPACE program, the
 131 CHOICES health insurance assistance program, as [defined] described
 132 in section 17b-427, as amended by this act, and Infoline of Connecticut
 133 to deliver such information.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	17b-427
Sec. 2	<i>from passage</i>	17b-367
Sec. 3	<i>from passage</i>	17b-429

Statement of Legislative Commissioners:

In section 1(c)(3), "ensure access by" was deleted after "written materials, to"; in section 1(c)(7) "commissioner" was changed to "Commissioner on Aging" and in section 1(d) "department" was changed to "Commissioner on Aging" for clarity.

HS *Joint Favorable Subst.*