



General Assembly

January Session, 2013

Proposed Bill No. 6000

LCO No. 2277

Referred to Committee on PUBLIC HEALTH

Introduced by:
REP. MILLER P., 145th Dist.

AN ACT CONCERNING COMPLAINTS ABOUT PATIENT CARE IN HOSPITALS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 That chapter 368v of the general statutes be amended to require
- 2 hospitals to (1) make a hospital representative available at all times to
- 3 receive complaints concerning patient care, and (2) prominently
- 4 display, and make available to patients, contact information for the
- 5 hospital representative who is designated to receive such complaints.

Statement of Purpose:

To require hospitals to provide contact information for hospital staff who will receive complaints from patients.