



General Assembly

Substitute Bill No. 5763

January Session, 2013



AN ACT CONCERNING GRIEVANCE COMMITTEES IN NURSING HOME FACILITIES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2013*) (a) Each nursing home
2 facility, as defined in section 19a-521 of the general statutes, shall
3 establish a grievance policy to ensure that resident grievances are
4 resolved in a timely manner. The grievance policy shall allow residents
5 of the nursing home facility to elect to have grievances resolved by the
6 grievance committee established pursuant to subsection (b) of this
7 section. If a resident presenting a grievance does not elect to have the
8 grievance resolved by the grievance committee, the administrator of
9 the nursing home facility shall resolve the grievance in a timely
10 manner.

11 (b) Each nursing home facility may establish a grievance committee
12 consisting of two employees of the nursing home facility appointed by
13 the nursing home administrator and one resident elected annually by
14 the residents of the nursing home facility. The grievance committee
15 shall (1) review and suggest changes, as necessary, to the grievance
16 policy, and (2) resolve grievances that residents elect to have resolved
17 by the grievance committee in a timely manner.

