



General Assembly

January Session, 2013

Committee Bill No. 5267

LCO No. 4942



Referred to Committee on HUMAN SERVICES

Introduced by:
(HS)

AN ACT CONCERNING THE REGIONAL DELIVERY OF HUMAN SERVICES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 17b-6 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2013*):

3 (a) There shall be a regional administrator who shall be in
4 unclassified service for each of the regions established pursuant to
5 subsection (b) of this section, to oversee and coordinate programs and
6 services within the region.

7 (b) The Commissioners of Social Services, [and Public Health,]
8 Children and Families, Developmental Services and Mental Health
9 and Addiction Services and the Secretary of the Office of Policy and
10 Management, on behalf of other state agencies, shall ensure that the
11 following intra-agency and interagency goals are addressed and met:
12 (1) The establishment by the Office of Policy and Management
13 pursuant to section 16a-4a of not more than [six] eight uniform
14 regional service delivery areas to be developed in consideration of (A)
15 county geographical [size] borders; (B) general population distribution;

16 (C) agency target population and caseload; (D) location of department
17 facilities; (E) the accessibility of transportation for clients to service
18 delivery offices and for workers to clients and (F) any federal
19 requirements; (2) the coordination by the Office of Policy and
20 Management pursuant to section 16a-4a of the regional service
21 delivery areas of other state agencies which provide services closely
22 linked with health and human services programs with the regional
23 service delivery areas developed pursuant to subdivision (1) of this
24 subsection; (3) the decentralization of the service delivery operations of
25 each agency to provide as much autonomy as possible to each regional
26 office enabling the office to respond effectively to the particular service
27 needs of the region; (4) coordinated control and direction for programs
28 to ensure consistency and uniformity among the regions in the
29 development and provision of services; (5) the development of a
30 strategic planning unit in the office of each commissioner to centralize
31 policy development and planning within the agency and promote
32 interagency coordination of health and human services planning and
33 policy development; (6) development of a common intake process for
34 entry into the health and human services system for information and
35 referral, screening, eligibility determinations and service delivery; (7)
36 the creation of a single application form for client intake and eligibility
37 determinations with a common client identifier; (8) development of a
38 commonly-linked computerized management information system with
39 the capacity to track clients and determine eligibility across programs;
40 (9) the coordination of current advisory boards and councils to provide
41 input and expertise from consumers, advocates and other interested
42 parties to the commissioners; [and] (10) the encouragement of
43 collaborations that will foster the development and maintain the client-
44 focused structure of the health and human services system, as well as
45 involve partnerships between clients and their service providers; (11)
46 the establishment of a regional funding allocation formula based on
47 factors including, but not limited to, percentage of overall
48 departmental caseload in each region; and (12) the coordination of
49 staff, resources, office space and technology to allow access at any one

50 regional office to programs and services administered by the
51 Departments of Social Services, Children and Families, Developmental
52 Services and Mental Health and Addiction Services.

53 (c) Notwithstanding any provision of the general statutes, any
54 agency participating in the commonly-linked computerized
55 management information system developed pursuant to subdivision
56 (8) of subsection (b) of this section shall provide the name, address,
57 date of birth and Social Security account numbers of the agency's
58 clients to any agency using said system. Such information shall only be
59 utilized by agencies participating in the system for accomplishing the
60 goals set forth in subdivisions (6), [and] (8) and (12) of subsection (b) of
61 this section. The information supplied by the agencies under this
62 subsection shall not be subject to disclosure under sections 1-200 and 1-
63 210 to 1-212, inclusive.

64 (d) Not later than January 1, 2014, the Commissioners of Social
65 Services, Children and Families, Developmental Services and Mental
66 Health and Addiction Services, in consultation with the Secretary of
67 the Office of Policy and Management, shall submit a joint report, in
68 accordance with the provisions of section 11-4a, to the joint standing
69 committees of the General Assembly having cognizance of matters
70 relating to human services and public health detailing a plan to offer
71 one-stop services or referrals to services offered by the Departments of
72 Social Services, Children and Families, Developmental Services and
73 Mental Health and Addiction Services at any one regional office of said
74 departments. The plan shall include, but not be limited to, provisions
75 concerning: (1) The consolidation of office space and relocation of staff,
76 where necessary, to offer such one-stop service or referrals to services
77 at (A) fifty per cent of office locations of said departments not later
78 than December 31, 2015, and (B) one hundred per cent of such office
79 locations not later than December 31, 2016; (2) the development of a
80 commonly-linked computerized management information system with
81 the capacity for clients to (A) complete a single application for services
82 offered by said departments, and (B) to track clients and determine

83 eligibility for all programs administered by said departments not later
84 than January 1, 2016; and (3) a fiscal analysis of the savings projected
85 from the coordinated delivery of such services.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2013	17b-6

Statement of Purpose:

To establish an integrated human service delivery system to ease access for consumers and reduce inefficiencies.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

Co-Sponsors: REP. BOWLES, 42nd Dist.; REP. RILEY, 46th Dist.
REP. RITTER E., 38th Dist.; REP. RYAN, 139th Dist.

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