



Statement concerning

**Senate Bill 64 – An Act Concerning Notice to Patients of the
Cost to Copy or Transfer Medical Records**

**Public Health Committee
February 20, 2013**

This statement is being submitted on behalf of the 385 practice manager members of the Connecticut Medical Group Management Association concerning Senate Bill 64 – An Act Concerning Notice to Patients of the Cost to Copy or Transfer Medical Records.

The bill before you would require health care providers to give notice to patients of the cost to copy or transfer medical records. We agree that patients should be made aware of such a cost and that such notice should be in writing either signed by the patient or visibly posted in the waiting area. While current Connecticut statute allows providers to charge up to \$.65 per page for the photocopying of medical records, patients who enter our offices are generally unaware that a charge can be applied. When notified of the charge they often view the practice as being greedy even though copying or transferring of medical records can be very costly to a practice. It is not the actually copies themselves but the labor that is involved in making the copies. Many medical records can be hundreds of pages long and the time it take staff to copy can be quite time consuming.

As practice managers it is part of our responsibility to make sure that patients are well informed and we take this responsibility seriously. We believe that the bill before you would help to alleviate confusion for patients while at the same time protecting the medical practice.

For more information, please contact:

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