



STATE OF CONNECTICUT  
DEPARTMENT OF MENTAL RETARDATION  
South Region

JOHN G. ROWLAND  
Governor

104 South Turnpike Road  
Wallingford, CT 06492  
Phone: 203-294-5049  
CT Toll Free: 888-263-4445

Millicent Corbett  
120 Fairfax Street  
West Haven, CT  
06516

March 18, 2004

Dear Mrs. Corbett:

We wanted to take the time to congratulate you for the recent successes with the gentlemen in your Community Training Home. We have received the medical reports indicating that one individual's diet has greatly improved, which has affected his overall health. This appears to have been a contributing factor to enable him to be taken off several significant medications. This is a very big accomplishment brought about by the help that you provided.

We are also aware that due to your counseling and encouragement, another gentleman for whom you provide services has accepted a full physical including taking needles for blood tests, which he had never allowed before. This provided the medical personnel with a greater view of his overall health and enables us to better meet his health needs.

You and your husband have also been the driving force behind the third individual in your home losing over 20 lbs. over the past year. Positive changes like this will continue to bring about benefits in health, social acceptance, and many other arenas of his life.

We are appreciative of your work with these issues and the positive difference it has made in the lives of these men.

Sincerely,

*Kathy Calo*  
Kathy Calo  
CTH Director

*James D. Campbell*  
James Campbell  
Case Manager

401 West Thames Street  
Unit 202  
Norwich, CT 06360  
Phone: 860-859-5400  
CT Toll Free: 866-584-3376

1 Long Wharf Drive  
Suite 302  
New Haven, CT 06511  
Phone: 203-974-4200

Undercliff Road  
Meriden Ct 06451  
Phone: 203-514-3200

An Equal  
Opportunity Employer

Millicent A. Corbett  
Testimony  
March 4, 2013

I submitted a damage report to the Department of Social Services (DSS) for damages to my property that was done on 8/28/09, 9/23/09 and 10/02/09. Prior to 2009, DSS handled reimbursements of damage property through Quarterly Meetings whereby they would authorized me to deduct damage amount from client funds. See exhibit 10 which shows that damages prior to 2009 were approved by DSS and I was authorized to deduct that amount from client funds (Bob's Furniture Invoice).

Upon submittal of my last damaged property report to DSS, they informed me that all claims must go through the State Claims Commissioner. They further informed me that they will not approve my request because the request was not submitted timely in accordance to DSS policy. As you will also see in exhibit 10, there is a memo from me dated September 20, 2009 to Kathy Calo, DSS Director, stating that DSS has cancelled the 3<sup>rd</sup> Quarterly Report Meeting in September. I stated to Ms. Calo in that memo, that I had many issues to discuss which included client behavior. DSS failed to have any Quarterly Meetings with me for the entire year of 2009. The client that made the damages to my property left my residence in October 2009. Also, damages were observed by Duane Huff (son) and Senator Toni Harp (see exhibit 10).

Again, please be advised that all prior damages were addressed during those Quarterly Report Meetings, and prior reimbursements were handled by deducting the total amount from client funds (these transactions were always approved by DSS).

To: State of Connecticut  
Legislative Committee  
Claims Commissioner  
General Assembly  
Hartford, Ct. 06105

From: Millicent A. Corbett *me*  
120 Fairfax Street  
West Haven, Ct. 06516  
Tel. # 203 933-4491

March 4, 2013

Exhibit # 1  
Notary Statement

Exhibit # 2  
Forty Five Days was met when I faxed over to Social Services to have my case heard by the court.

Exhibit # 3  
Statement to Claims Commissioner

Exhibit # 4  
My clients violent and aggressive behavior, and the incorrect statement made by Barbara Ernhart that other rooms were damaged by my client. She had the wrong location and the wrong thing he damaged.

Exhibit # 5  
My clients log book that he takes to his day program, and the statements made to my client by the state, which made him upset to cause more damage to my property.

Exhibit # 6  
My clients Day Program letter from Acord, and my answer to them.

Exhibit # 7  
My clients visit to his Doctor, and my client expressing to him about a move he heard from D.S.S. And why he did damaged to himself. He made bad fingernail scratches to his forehead, and my home.

Exhibit # 8  
His personal feelings.

Exhibit # 9  
Bills on damages done.

Exhibit # 10  
Others. 1. Damaged bedroom set. 2. Had to purchase another, that came out of clients funds, which was given permission for me to purchase. 3. Kathy Calo stated that damaged done was minor. Total was \$ 1320.76 for another bedroom set for my client. 4. My son witness damaged done by my client.

Others.

OPENING STATEMENT

I am Millicent A. Corbett 84 years old. I was a community Training Home Provider with the Department of Development Service, State of Connecticut.

The client that caused the damage was in my home living with me, for over twenty years. Through witnesses, testimonies, and exhibit, I will prove the following:

SUMMARY

Who did the damage to my property.

I Millicent A. Corbett witness M.S. Damaged to my property 10/02/09; 08/28/09; 09/23/09. I sent to D.D.S. Incidents report, to support my statements. I will call Duane Huff my son to witness what he saw.

How pass damages was handle.

When M.S. Damaged my Bedroom set, I was authorized by Eric Neilson payment can be taken out of his account, also Eric Neilson seen the new Bedroom set when I purchase it, from Bobs Furniture.

How the Respondent failed to address this issue, in a timely manner.

\* A letter was sent to Kathy Calo dated September 20, 2009 of damages done August 23, 2009, with no response to my letter to this date. \* When statement was brought up at the claims commissioner hearing, Kathy Calo admitted she received Ms. Corbett letter about damages done, and that she did report damages to her.

I was never informed by letter or verbally to send damaged report to Claims Commissioner. I never knew it existed. D.D.S. Policy was any policy that occurred they would inform me by letter, telling me it should require our initial and put on file so when our license inspector came to renew our license, she would ask for the letter sent with our initial to the letter that it was read.

Exhibit and pictures of the above has been given this 23 of Aug. 2012

to Commissioner Vance and Atty Jane Comerford

By M. A. Corbett  
Millicent A. Corbett

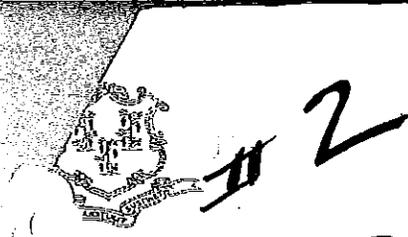
State of Connecticut  
New Haven County

Signed and sworn this 1st day of March 2013

M. A. Corbett

Jana Monussey  
NOTARY Public

My Commission Exp. June 30, 2014



**DDS**

State of Connecticut  
Department of Developmental Services

Dannel P. Malloy  
Governor

Peter H. O'Meara  
Commissioner

Kathryn duPree  
Deputy Commissioner

March 23, 2011

Henry Salton, Assistant Attorney General, Department Head  
55 Elm Street  
Hartford, CT 06106-1774

RE: Millicent Corbett v. Department of Social Services

Dear Attorney Salton:

Enclosed please find a Summons and Complaint received via facsimile from an Assistant of a State Senator on Friday, March 11, 2011, regarding the above referenced matter.

This matter is a UAPA appeal concerning the denial of the renewal of an application for a license to conduct and maintain a community training home. Please contact me with any questions.

Sincerely,

James P. Welsh, Director  
Legal & Government Affairs

Enclosure

120 Fairfax Street  
West Haven, Conn. 06516

# 3  
To: Atty. General George C. Jepsen  
State of Connecticut  
55 Elm Street  
Hartford, Conn. 06106

August 27, 2012  
File # 22932

Atty. Jane Comerford  
55 Elm Street  
Hartford, Conn. 06106

Claims Commissioner  
Paul Vance Jr.  
999 Asylum Ave. suite 204  
Hartford, Conn. 06105

Behavior portrayed in the court room by Atty. Jane Comerford was unbecoming and untruthful.

During a hearing with the Claim Commissioner Paul Vance the primary focus was on monies due to me by the State, as a result of a client damage to my home.

I was pleased that Commissioner Vance struck her comments off the record, when she inappropriately stated that there was a case against me from the State of Connecticut.

Any Attorney knows that you can not introduce outside comments to the case being tried, furthermore this is the second time Attorney Jane Comerford slandered my name and reputation in public.

The testimony I can provide from reputable people attest to my honorable character. I am unaware of her allegations against me.

The games played by the State further enhance the truth that I am stating.

I have spent thousand of dollars for legal expense and sleepless nights. The money I have spent does not even compare to the money I am requesting.

Yours truly,

Millicent A. Corbett

# 4

120 Fairfax Street  
West Haven, Conn. 06516

August 23, 2012  
File # 22932

To: Claims Commissioner Paul Vance Jr.  
999 Asylum Ave.  
Hartford, Conn 06105

Atty. Jane D. Comerford  
55 Elm Street  
Hartford, Conn. 06141

Per your instruction by Commissioner Vance Jr. The following is my response to be reconsider if sent to the Commissioner by the end of this week.

The incident report was submitted on a timely bases and given to Eric Neilson at a quarterly meeting held 10/02/09;08/28/09;09/23/09. I followed all rules and regulation as I have done this when damages were done to a bedroom set, and was given permission to be paid what I submitted to Eric Neilson. November 2006.

Eric Neilson and myself had several conversation about property damages done on the above dates, which he made an excuse of not able to attend the quarterly meeting to discuss my clients behavior and to take damages out of his account as done previously.

Eric Neilson never followed or did he reschedule a meeting. Kathy Calo the Director at our hearing dated August 23, 2012 was asked did she receive a copy that I spoke to Eric Neilson about not following up, her answer was yes she did have a copy of the letter. She also stated that if she knew of my clients behavior she would have done something. This was told to the Case Manager on the phone about my clients behavior.

If it is critical that I need an attorney for proof, what I and Eric Neilson know, then I would ask the court for another date to ensure Eric Neilson will attend.

Please consider the following that was handed to Kathy Calo, and also the false statement that Barbara Ernhart made about my bathroom floor under oath that was false. My client never did damaged my bathroom floor, nor did I ever mentioned this to Eric Neilson. She also mentioned that a letter was mailed to me which she did not have a copy of the letter, and no letter was mailed to me.

I have followed all rules and regulations for over twenty years as a Community Training Home Provider.

I have exhausted my finances and I am lead to believe I could represent myself. I am appealing to the court to consider the fact that I did not know the law or procedure regarding the subpoena. When I saw his name listed as a witness, I thought that he would appear.

#4

This is my statement given, this 23 of Aug. 2012

By Millicent Corbett  
Millicent A. Corbett

2009

# 5

10/21

~~he~~ went bowling and got two strikes and he ate lots of his lunch, helped staff throughout day, got a ice coffee no issue or concerns. off

10/22

<sup>ms</sup> ~~he~~ told me he fell and hurt his head at a resident's house, the program took him to ~~the~~ he let me know that Eric was letting him   
 \* know that Ms. Corbett is too old ~~to~~ to take care of you. ~~Michael~~ was very upset. no incident report was done or given to me. He also stated the lady's house ~~they~~ took him to he slipped on the rug and fell back wards hurting his head. I am taking ~~Michael~~ to the Emergency room to get checked out. ms

(this notice came from m.s. into my daily Log book)

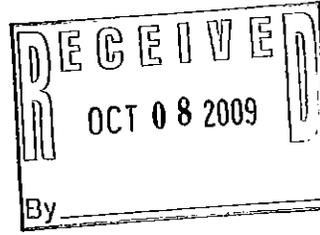
# ACORD, INC.

Association for Community Organization and Resource Development, Inc.

#6

September 23, 2009

Mr. ~~Michael Schumigalski~~  
120 Fairfax Avenue  
West Haven, CT 06516



Dear ~~Mr. Schumigalski~~,

I have enclosed forms that are necessary for us to provide quality services to you. This information that you provide will allow us to respond appropriately should an emergency situation arise. In addition to the forms, ACORD is requesting any information updated in the last year to include:

- |  |   |
|--|---|
| <input type="checkbox"/> Psychological evaluations                         | <input type="checkbox"/> Vocational assessments (most current)        |
| <input type="checkbox"/> Special medical reports (hearing/vision)          | <input checked="" type="checkbox"/> IP Residential                    |
| <input type="checkbox"/> Social Summary                                    | <input checked="" type="checkbox"/> IP Profile (most current)         |
| <input type="checkbox"/> Doctor's orders                                   | <input type="checkbox"/> Social Security Card (copy)                  |
| <input type="checkbox"/> Medical card (copy)                               | <input type="checkbox"/> Consent Forms (Swimming, Photo, Meds)        |
| <input checked="" type="checkbox"/> Participant Handbook Signature receipt | <input type="checkbox"/> Demographic Information Sheet                |
| <input type="checkbox"/> Physical  | <input checked="" type="checkbox"/> Medication Information/Fact Sheet |
| <input type="checkbox"/> Supervision Guidelines                            | <input type="checkbox"/> DMR Emergency Information Fact Sheet         |
| <input type="checkbox"/> Record of Previous Employment                     | <input type="checkbox"/> Birth certificate (copy)                     |
| <input checked="" type="checkbox"/> Water Safety Assessments               | <input checked="" type="checkbox"/> Level of Need                     |
| <input type="checkbox"/> Quarterly reviews-residential                     | <input type="checkbox"/> Behavior Support Plan                        |
| <input type="checkbox"/> Safety Guidelines-residential                     | <input type="checkbox"/> PRC  |

It is important that these forms and information return within 30 days as to not interrupt the services you receive through our agency. As always, any questions are welcomed.

Yours truly,

Jennifer Lacey  
Director of Day Services  
(203) 294-6176

Enclosure

CC: Eric Nielson

120 Fairfield Blvd  
West Haven, Ct. 06516

RE: ~~Michael [unclear]~~

1 Oct 2009

#6

Acord Inc  
8 Fairfield Blvd.  
Wallingford, Ct. 06492  
Attn: Jennifer Hacey Director

COPY

Dear Ms. Hacey:

Received your letter dated September 23, 2009  
on October 8, 2009

Michael has not had a Quarterly meeting,  
and his overall health/behavior has changed,  
from what you have stated in your report.

When D.M.R. gives me a date (Quarterly date)  
I will report his present status.

The one you sent needs to be updated.

Thank you  
M.A. [Signature]

**HART, INC.**

Community Training Home Program  
990 Mix Avenue, Hamden, CT 06514

Telephone: (203) 287-8961 Fax: (203) 248-3345

Psychiatrist's Treatment Plan

Consumer Name: ~~Robert [unclear]~~

Residence: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Date: 8.11.09

Prescribing Physician: Dr. White +1

Clinical overview:

One incident of scratching his self when another resident moved out. Today he brought up the death of M. Schiro. Overall appears quite stable. His caretaker reports he was able to stay on the beach by himself for a hour or 2 occasions.

M IV Diagnosis: \_\_\_\_\_  
AIMS = 0

Medication Plan (Include range for each med)

Continue present med.

Medication Reduction Plan:

Risperidol 3 mg po bid

DOCTOR'S SIGNATURE

Robert White MD

\* AIMS Screenings Are Required Every 6 Months For Clients on Neuroleptics. \*\*

# 8

## INTERESTS/PREFERENCES

- Special Olympics
- Outings with respite companions
- Going out to eat
- Dunkin' Donuts
- Soap Opera Digest
- Weather Channel
- Listening to music
- Watching videos (at this time, *Sleepy Hollow* is Michael's favorite)
- Working
- Pen collecting
- Food

## RELATIONSHIPS & PERSONAL CONNECTIONS

- \* ~~Michael~~ has lived with Mrs. Corbett since 1991. There appears to be a comfort level/trust with current residence and Provider, as demonstrated when planning occurred regarding a possible residential transition.
- \* ~~Michael~~ stated that he enjoys going on trips/visits to friends with Mrs. Corbett for dinners (occurs occasionally).
- \* Friends/acquaintances at church (particularly the Pastor)
- Saturday respite companions
- ~~Michael~~ is able to choose the community or recreational activities with ACORD staff when he is not at Smart Parts during weekdays
- ~~Michael's~~ relationships with co-workers at Smart Parts at this point in time is work-related rather than close camaraderie. Bruce (supervisor) is not in direct work relationship but knows ~~Michael~~ well and "keeps an eye out" for him.

## COMMUNITY

~~Michael~~ enjoys:

- Dunkin' Donuts
- Grocery shopping
- Clothes shopping
- Going to church on Saturday
- Advantage Youth (singing songs, "directing" songs)
- Going out with respite companions on Saturday to various events
- Special Olympics (every Tuesday evening, except during July & August)
- Work at Smart Parts
- Outings to parks, movies
- Out to eat
- ~~Michael~~ is registered to vote

# White Owl Construction, L.L.C.

41 Ann Street • New Haven, CT 06519

203-435-4455

Fax 203-404-0686

Lic # HIC.0619816  
NHC.0011945

# 9

## Quote:

August 17<sup>th</sup>, 2012

Ms. Millicent Corbett  
120 Fairfax Street  
West Haven, CT

You recently requested pricing information from our company. Here is our quote:

Service	Hourly Rate	Estimated Cost
Repair Damaged Bedroom Wall, Repaint Entire Room		\$850.00
New Bathroom Cabinet, Install and Paint Area		\$650.00
Replace Damaged Bedroom Doors, Closet Door and Entrance Door, Paint.		\$850.00
Grand Total		\$2,350.00

Thank you for giving us the opportunity to bid for your business. We have been in business since 2008 and have established a reputation for quality. We look forward to showing you that it is well deserved.

Sincerely,

Clayton Henderson - Principal

If you would like to discuss items in this quote, or if you need any additional information, please call me personally at 203-435-4455.

Should you decide to accept this quote please sign and date below, our terms of payment will be half at the start of the job and the final half due on completion.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Aug 17, 2012

# 9

DAMAGED ITEMS NOT LISTED BY CONTRACTOR;

Refrigerator \$ 1199.00

Contractor Est. 2350.00

Antique Cabinet 950.00

Home Depoe (back dr.Screen 450.00

Total \$ 4,949.00

By Millicent A. Corbett  
Millicent A. Corbett

# 9

Home Depot

Esti  
from Home Depot  
screen door

10/2/09

According to Ron R,  
we owe customer a  
credit of \$92  
against a new  
door - for old  
door that was  
returned.

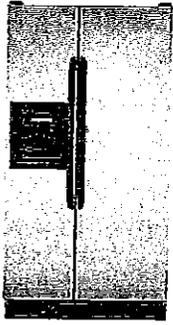
---

Total \$450.00

This was  
a new screen  
door that I  
purchased @ Home Depot.  
Took it home  
one week,  
that ins,  
damaged

Neil

#9



### Kenmore Stainless Steel 25.4 cu. ft. Side-by-Side Refrigerator w/ PUR® Water Filtration ENERGY STAR®

Sold by Sears | Sears Item# 04658903000 | Model# 58903

Rating 3.5 (27 Reviews | Write a Review)

Reg Price: \$1649.99  
Savings: \$330.00

~~\$1319.99~~ \* 1,199 ON SALE

#### Colors



As low as \$38 per month with your Sears Card.  
Apply Now! | Monthly Payment Details

#### Special Offers (view all)

Deferred Interest Offer until October, 2010, with your Sears Card. [Special Financing](#)

#### Get this product

Available for home delivery. [Check Availability](#)

Buy online - Pick up in store eligible. [Check Availability](#)

Need it now? Select store pick up and save on shipping or delivery as well. Availability varies by store.

### Product Description

ENERGY STAR® qualified appliance. Enjoy fresh, filtered water straight from your refrigerator with PUR® Ultimate water filtration. This model also includes a SpaceSaver Ice™ System that allows you to enjoy fresh, filtered ice and water without taking up extra freezer space. And Microban® Antimicrobial Protection helps reduce stains and odors in the crisper drawer.



Find your food quickly - A humidity-controlled crisper, snack drawer, and slide-out freezer bin keep groceries organized

Save time with enhanced lighting - The Sylvania® Daylight enhanced lighting improves visibility in the refrigerator's interior, allowing you to quickly find the items you need



More freezer shelf space - SpaceSaver Ice™ System moves the ice dispenser to the freezer door and frees up space for up to 20% more frozen foods (as compared to Kenmore models without this feature)



Save on your energy bills - This ENERGY STAR® qualified appliance uses up to 20% less energy than refrigerators without the ENERGY STAR® rating



Help the environment - With the exterior water dispenser, you can say goodbye to plastic water bottles and hello to a continuous supply of clean, fresh-tasting ice & water filtered by the PUR® Ultimate II system



Easy-to-use controls - The backlit slide control panel allows you to quickly adjust the temperature settings in the refrigerator and freezer

Reduces stains and odors - Microban® Antimicrobial Protection, now infused into the crisper drawer, inhibits odor and makes cleaning easier (does not protect against food-borne illness or food deterioration)

This product is:

[Energy Star Qualified](#)

[Energy Guide Rated](#)

Sears  
Robuck  
EST.

Client  
Cousins

# #10 I JUST LOVE SAVING MONEY! DON'T YOU? BOB'S DISCOUNT FURNITURE

1-800-723-BOBS WWW.MYBOBS.COM

\*\*\*BOB'S DISCOUNT FURNITURE 515 BOSTON POST ROAD STATE: CT ORANGE 06477 203-799-9010

\*\*\*\*\*S A L E S O R D E R\*\*\*\*\*  
INVOICE NO. 1105616SIAX DATE: 11/05/06  
MILLICENT CORBETT  
120 FAIRFAX ST

*purchased Date 11-5-06*

W HAVEN CT 06516  
H: 203-933-4491 B: 203-933-4491  
SLS: LOUISE SHANKAR  
SLS:  
CUST#: COREM195Z4

WAREHOUSE (P)ICK UP OR (D)ELIVERY: D 11/09/06 DEL CT EVERY DAY  
TRANSACTION TYPE: SAL  
STATUS: F

QTY	SKU#	STR/LOCATE VNR VSN	DESCRIPTION	EACH	EXTENDED	*
1.00	151CPS	PKGSKU RENR 149716A/B/C-RIO	TWIN CAPTAINS BED	.00	.00	
1.00	112974	TK THUA51 RENR 149716A-RIG	TWIN CAPTAINS HDBD/FTBD	100.00	100.00	
1.00	240627	TK THUA51 RENR 149716B-RIO	TWIN CAPTAINS SIDE RAILS	60.00	60.00	
1.00	940022	TK THUA51 RENR 149716C-RIG	STORAGE UNIT - CAPTANS BED	239.00	239.00	
1.00	769363	TK THUA51 RENR 4.03.21	1 PK SLATS - TWIN	.00	.00	
1.00	RI02PB	PKGSKU RENR 151116/151016	DRESSER/MIRROR	.00	.00	
1.00	960144	TK THUA51 RENR 151116-RIO	DRESSER	242.81	242.81	
1.00	566902	TK THUA51 RENR 151016-RIO	MIRROR	56.19	56.19	
1.00	842225	TK THUA51 KOIL 3110-TM-PINNACLE FIRM BE	TWIN MATTRESS	349.00	349.00	
1.00	GOOPCS	LILY GOOP PROOF PROTECTION		99.00	99.00	

		O
SUBTOTAL	:	1146.00
DELIVERY CHG:	:	100.00 R
SET UP CHG	:	.00
TAX CT	:	74.76 D
TOTAL	:	1320.76
MOP AMX	:	1320.76 E
MOP	:	
MOP	:	R
FINANCED AMT:	:	.00
BALANCE	:	.00

\*\*No COD's Please \*\*\*\*\*BALANCE\*\*\*\*\*  
\* \$ .00 \*

I agree to pay the Total Amount in accordance with the terms of my Account Agreement.  
I grant creditor a purchase money security interest in the goods listed above.

CUSTOMER SIGNATURE: \_\_\_\_\_

Financed by: Amt Financed: \$ .00 Approval #: Merchant #: 577442187

=====SPECIAL INSTRUCTIONS=====SHIP TO: CT=====

EATON ST  
REMOVE OLD BEDDING--ALL DAY DEL-CALL DAY B4-3 HR WINDOW  
THANKS LOUISE

*Kathy Calo stated (ans letter)  
Once or twice - very minor damages to pieces  
of furniture - 1300.00 - little damage?*

#10

Invoice Number: 1105616SIAX

08/03/12

Track your delivery online. Go to [www.mybobs.com/deliverytracker](http://www.mybobs.com/deliverytracker)

**REFUNDS AND CANCELLATIONS POLICY**

You may request a full refund on orders for stocked merchandise at any time up until the time we deliver the merchandise to you or until you pick it up.

\*You may exchange or return any rug purchase within thirty (30) days from the date of pickup for a full refund provided you have your original sales receipt, the rug is in like-new condition and has not been otherwise used.

\*You may cancel special orders within three (3) days after the order date ( 11/05/06 ) and we will refund your Special Order Deposit in full. If you cancel your special order later than three (3) days after the order date (11/05/06 ), we will refund your Special Order Deposit less the Special Order Fee with a Bob's Discount Furniture Gift Card. We cannot offer cash or credit card refunds on special orders.

\*For any refund you may accept a Bob's Discount Furniture Gift Card. For non-gift card refunds, except as otherwise noted, we will immediately credit the same credit card account on which you charged the original transaction, or we will mail you a refund check from our Corporate Offices within fourteen (14) business days if you had made your payment by cash, check, traveler's check, money order or debit card. We will only issue checks to the person(s) listed on the original sales order.

**MATTRESS SATISFACTION POLICY**

Our goal is to do our best to ensure that you are happy with your mattress purchase. In the unlikely event that your mattress has a manufacturing defect, we will replace it during the stated manufacturer's warranty period.

If you are unhappy with the comfort of your mattress after having slept on it for thirty (30) days, please call our Customer Care Center at (800) 569-1284 anytime after thirty (30) days but before sixty (60) days of your delivery and one of our representatives will assist you with making a reselection. We will charge or credit you for any difference between the prices of the original and the re-selected mattresses. We will charge you our prevailing mattress delivery fee to cover the costs of delivery for the re-selected mattress and pick-up of the original mattress. If you do not reselect another mattress, we will refund the full purchase price less our prevailing mattress delivery fee.

**SERVICE POLICY**

We guarantee that our products will be free from manufacturing defects for one year from date of delivery or pickup, but if the manufacturer warranty is longer than one year, we will honor it under this Service Policy. Merchandise purchased from our "Pit" Clearance Centers is excluded from this guarantee. You must report any manufacturing defects to our Customer Care team within one (1) year of your purchase, and a Customer Care representative will schedule one of our Service Technicians to inspect the item and repair it at no cost to you. If the Service Technician determines that the manufacturing defect is not repairable, we will replace the product. If the item is not currently available, we will refund the purchase price. After one year or after the expiration of the manufacturer's warranty, we will make a best-effort attempt to service any defects on merchandise at no service call cost to you when the merchandise is located at the address to which it was originally delivered, but we reserve the right to bill you for any required replacement parts.

Customer's Signature: \_\_\_\_\_

CORBETT

08/03/12

Order information will be emailed to:

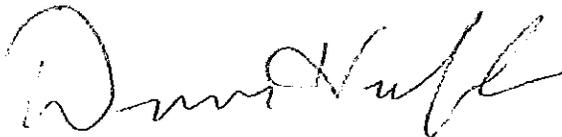
#10

Monday, August 13th 2012

Duane Huff  
75 Farwell Street #26392  
West Haven, CT. 06516

On September 23rd 2009 I Duane Huff witnessed ~~Michael Schragowski~~ having a violent outburst by punching and shattering a glass door of a wooden cabinet while living at the residence of Millicent Corbett. I have witnessed many similar occasions when ~~Michael Schragowski~~ has damaged property at Ms. Corbett's residence.

Duane Huff



8/13/2012

# PROGRAM SHEET

Starting November 10, 2002 ~~Mike~~ will reach the following percentage.

- 1) Shower, brush teeth
- 2) Deodorant
- 3) Change of clothing
- 4) Interior structure of any wall, not to write on with any objects.

Client's Name: ~~Michael~~

Date: February/2003

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1 ☺
2 ☹	3 ☺	4 ☹	5 ☺	6 ☹	7 ☺	8 ☹
9 ☺	10 ☹	11 ☺	12 ☹	13 ☺	14 ☹	15 ☺
16 ☹	17 ☺	18 ☹	19 ☺	20 ☹	21 ☺	22 ☹
23 ☺	24 ☹	25 ☺	26 ☹	27 ☺	28 ☹	

GOAL 100%

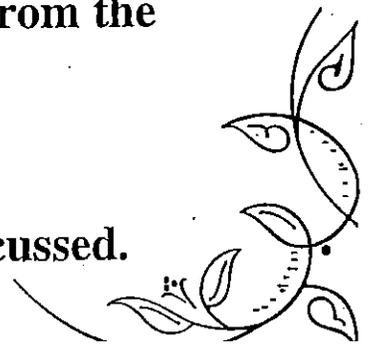
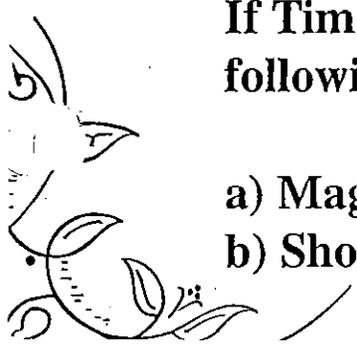
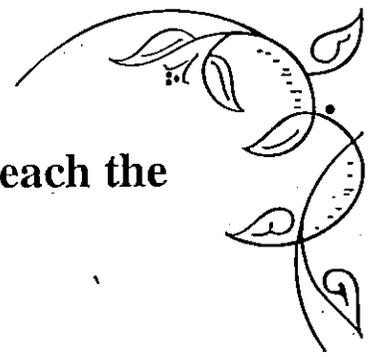
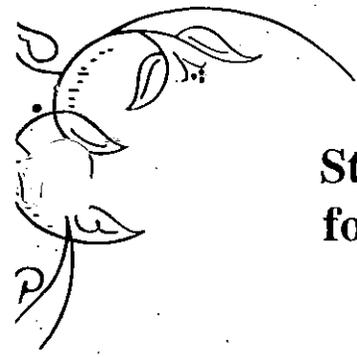
If the above percentage is reached, ~~Michael~~ can choose the following rewards.

- 1) Out to dinner.
- 2) Out with Tim Prue (if he is available).

If Tim is not available, then he may choose from the following activity.

- a) Magazines - at least two.
- b) Shopping - or any other activity to be discussed.

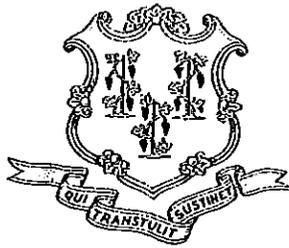
*Very Good  
Keep up the good work*







#10



State of Connecticut  
SENATE  
STATE CAPITOL  
HARTFORD, CONNECTICUT 06106-1591

SENATOR TONI NATHANIEL HARP  
*Tenth District*

Legislative Office Building  
Room 2700  
Capitol 860-240-0393  
Toll-free: 1-800-842-1420  
Harp@senatedems.ct.gov

*Deputy President Pro Tempore*  
*Chair*  
Appropriations Committee  
*Member*  
Executive & Legislative Nominations  
Legislative Management

February 28, 2013

To Whom It May Concern:

I have known Millicent Corbett for 37 years. I was a guest in her home on several occasions when I observed ~~Michael St...~~ make violent outbursts. She shared with me from time to time over the years that ~~Michael~~ was destructive to walls and objects in her home and that she tried to get him help for his anger to no avail.

I urge your support of her claim.

Sincerely,

Toni Harp  
State Senator, Tenth District