UNITED ILLUMUNIATING AGING HARDSHIP INFORMATION

Cal. year / month	Revenue class	Current Amount	30-Day Amount	60-Day Amount	90-Day Amount	120-Day Amount	Total Delinquent Amo	Total AR Amount
FEB 2012	HARDSHIP$	$ 3,367,879.57	$ 2,482,243.38	$ 2,287,975.54	$ 1,855,610.27	$ 23,396,265.69	$ 30,022,094.88	$ 33,389,974.45
	HARDSHIP#	2,891	1,375	1,312	1,117	11,005	14,809	17,700
FEB 2011	HARDSHIP$	$ 3,369,761.02	$ 2,636,878.11	$ 2,528,288.76	$ 1,723,029.29	$ 19,943,743.61	$ 26,831,939.77	$ 30,201,700.79
	HARDSHIP#	1,668	1,050	1,205	944	10,101	13,300	14,968
APR 2011	HARDSHIP$	$ 3,487,373.00	$ 2,651,836.19	$ 2,756,579.12	$ 2,458,873.59	$ 22,357,733.95	$ 30,225,022.85	$ 33,712,395.85
	HARDSHIP#	3,122	1,604	1,402	1,499	11,152	15,657	18,779

FEB 2012

Hardship Type	Matching Payment Program	Current Amount	30-Day Amount	60-Day Amount	90-Day Amount	120-Day Amount	Total Delinquent Amount	Total AR Amount
Financial	NONE	$ 1,511,637.28	$ 1,245,902.97	$ 1,113,808.42	$ 944,626.54	$ 4,080,249.02	$ 7,384,586.95	$ 8,896,224.23
		1,795	907	874	753	5,557	8,091	9,886
Financial	UI'S MAPP	$ 308,793.98	$ 78,628.10	$ 64,862.42	$ 57,607.37	$ 510,693.66	$ 711,791.55	$ 1,020,585.53
		250	70	63	52	562	747	997
Financial	FORGIVENESS	$ 522,173.40	$ 135,509.35	$ 99,069.34	$ 68,420.98	$ 549,549.65	$ 852,549.32	$ 1,374,722.72
		439	191	176	130	712	1,209	1,648
Total Financial		**$ 2,342,604.66**	**$ 1,460,040.42**	**$ 1,277,740.18**	**$ 1,070,654.89**	**$ 5,140,492.33**	**$ 8,948,927.82**	**$ 11,291,532.48**
Medical	NONE	$ 925,475.36	$ 982,529.68	$ 960,763.58	$ 749,049.66	$ 17,368,215.78	$ 20,060,558.70	$ 20,986,034.06
		381	190	187	170	3,885	4,432	4,813
Medical	UI'S MAPP	$ 27,426.26	$ 11,171.62	$ 13,572.56	$ 15,838.49	$ 241,390.89	$ 281,973.56	$ 309,399.82
		14	6	4	6	139	155	169
Medical	FORGIVENESS	$ 72,373.29	$ 28,501.66	$ 35,899.22	$ 20,067.23	$ 646,166.69	$ 730,634.80	$ 803,008.09
		12	11	8	6	150	175	187
Total Medical		**$ 1,025,274.91**	**$ 1,022,202.96**	**$ 1,010,235.36**	**$ 784,955.38**	**$ 18,255,773.36**	**$ 21,073,167.06**	**$ 22,098,441.97**
Total February 2012		**$ 3,367,879.57**	**$ 2,482,243.38**	**$ 2,287,975.54**	**$ 1,855,610.27**	**$ 23,396,265.69**	**$ 30,022,094.88**	**$ 33,389,974.45**

Uncollectible Expense 2011	
Non-hardship	$8,500,000
Hardship	$11,500,000
Total	$20,000,000

Energy Assistance 2011	
Payments	$2,602,429
Customers	3520
Average	$740

	Pending Disconnects	Shut
May 2011	2608	1294
June 2011	2563	1128