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## House Bill 5309

### An Act Implementing the Recommendations of the Program Review And Investigations Committee Concerning the Creation of a Governance Structure to Implement E-Government

Committee on Government Administration and Elections  
March 12, 2012

The Department of Administrative Services offers the following testimony in support of House Bill 5309, An Act Implementing the Recommendations of the Program Review and Investigations Committee Concerning the Creation of a Governance Structure to Implement E-Government.

In 2010, the Program Review and Investigations Committee analyzed Connecticut's E-Government efforts and proposed several recommendations to improve on-line accessibility of state government information and services. House Bill 5309 is intended to implement one of the recommendations of the PRI report, specifically the creation of a 19-member E-Government Board with representation from the legislative, judicial and executive branches.

Under HB 5309, the Board will be tasked with the following responsibilities:

- (1) Develop and adopt a definition of e-government;
- (2) Advise the Department of Administrative Services regarding the use of the state central Internet web site as the centralized source for state government information and services and recommend changes to the web site's design or content;
- (3) Create priorities for new on-line services;
- (4) Recommend the sharing of common state e-government functions;
- (5) Consider whether to propose convenience fees for state on-line services;
- (6) Assist in the selection and development of Internet traffic statistics;
- (7) Provide input for and approve the annual strategic plan for e-government;  
and
- (8) Adopt performance measurement goals for the state central Internet web site, including, but not limited to, goals for implementing new on-line services, and increasing the use of existing and new on-line services.

It also requires DAS, with advice from the Board, to develop a marketing campaign to advertise CT.gov, to develop an annual e-government strategic plan, and to develop an on-line user survey.

DAS believes the creation of this governance board, with supporting resources, marks an important step in improving the state's e-government profile. The E-Government Board, together with the proposed Commission on Technology Advancement, is a concrete demonstration of the state's commitment to developing a coordinated and strategic vision for improving the state's online presence and achieving the broad vision outlined in the study.

DAS believes that improvements to Connecticut's E-Government profile can occur only in conjunction with improvements to the State's overall technology needs. DAS has been working closely with OPM and the Governor's Office on how best to achieve these twin goals and would welcome the opportunity to meet with the Committee to discuss these ideas in more detail.