



OLR RESEARCH REPORT

February 14, 2011

2011-R-0107

QUESTIONS FOR THE CONSUMER PROTECTION COMMISSIONER NOMINEE

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Commissioner of Consumer Protection (CGS §§ 21a-1 and 21a-11)

The commissioner is responsible for administering a regulatory agency that, among other things:

1. investigates consumer complaints about unfair or deceptive trade practices,
2. licenses certain professionals and tradesmen,
3. oversees the sale of alcoholic beverages,
4. prevents the sale of adulterated or contaminated food, and
5. regulates the distribution of prescription drugs.

Questions

1. What is your position on the retail sale of alcohol on Sundays?
2. There are several types of liquor permits, many are for businesses that differ only slightly. How can the state simplify the system of liquor licensing?

3. Some people feel banning zone pricing will help lower prices. Can you explain how a ban would likely affect gas prices?
4. Last session, your agency submitted a report to the General Law Committee on how to improve the process for filing home improvement contractors complaints. What more is being done to (1) make the process easier and more efficient and (2) reduce the number of complaints.
5. Currently, condominium-related complaints continue without adequate resolution. Do you think creating a state Office of Condominium Ombudsman is the solution?
6. Heating oil and propane dealers charging undisclosed fees for services continue to generate consumer complaints. What can be done to help the average consumer?
7. Identity theft is a growing problem, what role, if any, can the agency play in protecting Connecticut citizens?

DC:ts