



General Assembly

**Proposed Substitute  
Bill No. 6403**

January Session, 2011

LCO No. 4968

**AN ACT CONCERNING UTILITY TERMINATION FOR HOUSEHOLDS  
WITH A MEMBER LESS THAN TWENTY-FOUR MONTHS OLD.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Subdivision (1) of subsection (b) of section 16-262c of the  
2 general statutes is repealed and the following is substituted in lieu  
3 thereof (*Effective July 1, 2011*):

4 (b) (1) From November first to May first, inclusive, no electric or  
5 electric distribution company, as defined in section 16-1, no electric  
6 supplier and no municipal utility furnishing electricity shall terminate,  
7 deny or refuse to reinstate residential electric service in hardship cases  
8 where the customer lacks the financial resources to pay his or her  
9 entire account. From November first to May first, inclusive, no gas  
10 company and no municipal utility furnishing gas shall terminate, deny  
11 or refuse to reinstate residential gas service in hardship cases where  
12 the customer uses such gas for heat and lacks the financial resources to  
13 pay his or her entire account, except a gas company that, between May  
14 second and October thirty-first, terminated gas service to a residential

15 customer who uses gas for heat and who, during the previous period  
16 of November first to May first, had gas service maintained because of  
17 hardship status, may refuse to reinstate the gas service from November  
18 first to May first, inclusive, only if the customer has failed to pay, since  
19 the preceding November first, the lesser of: (A) Twenty per cent of the  
20 outstanding principal balance owed the gas company as of the date of  
21 termination, (B) one hundred dollars, or (C) the minimum payments  
22 due under the customer's amortization agreement. Notwithstanding  
23 any other provision of the general statutes to the contrary, no electric,  
24 electric distribution or gas company, no electric supplier and no  
25 municipal utility furnishing electricity or gas shall terminate, deny or  
26 refuse to reinstate residential electric or gas service where the customer  
27 lacks the financial resources to pay his or her entire account and for  
28 which customer or a member of the customer's household the  
29 termination, denial of or failure to reinstate such service would create a  
30 life-threatening situation. From October first until June first, no  
31 electric, electric distribution or gas company, no electric supplier and  
32 no municipal utility furnishing electricity or gas shall terminate, deny  
33 or refuse to reinstate residential electric or gas service where the  
34 customer is a hardship case, lacks the financial resources to pay his or  
35 her entire account and a child not more than twenty-four months old  
36 resides in the customer's household.

This act shall take effect as follows and shall amend the following sections:

Section 1	July 1, 2011	16-262c(b)(1)
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